



BCEL i-Bank Maintenance Form (Personal / Retail Users)

☞ Customer Information

Customer Name:

Mobile: Home: Email:

User ID /Account No:

Issue new PIN

Cancel BCEL i-Bank Service:

Please evaluate the usage of BCEL i-Bank: Very Good Good Fair Poor

Comments from customer to improve our service:

Modify TOKEN OTP Device/ SMS OTP Sent to Phone no:

Old TOKEN Serial/Phone no	New TOKEN Serial/Phone no	Remarks

Modify Accessible BCEL Services:

Monitor account and print statement	BCEL account transfer and Transfer to ID Card	Another bank transfer	International transfer via SWIFT	Bill payment

Modify Customer Accounts:

No	A/C No	A/C Name	Add / Cancel
1			/
2			/
3			/
4			/
5			/

Modify A/C to Debit Fee:

Account Number: Account Name:

Other :

I/We warrant that all my personal information and details of service utilization as appear in this maintenance form are accurate and complete in all respects, and I/we hereby declared that I/we have read and agreed to all the terms and conditions of the relevant documents in respect of BCEL i-Bank Service.

(For BCEL) ຫົວໜ້າຂະແໜງ / ຜູ້ອະນຸມັດ (ເຊັນ ແລະ ຊື່ແຈ້ງ):	(For BCEL) ພະນັກງານຜູ້ລົງທະບຽນ (ເຊັນ, ຈຳກວດລາຍເຊັນ ແລະ ຊື່ແຈ້ງ):	Signature of Applicant (Signed with full name)
		Date: / /

Required Documents:

- National ID card, family census, or passport of account owner(s).
- A work permit / stay permit for the foreigner(s).
- A letter of entitlement, in case the account owner(s) cannot present the application form

(For BCEL) ຜູ້ຮັບຟອມສະໝັກ

(For BCEL)
ແຈ້ງຜົນລົງທະບຽນ

ຊື່ແຈ້ງ BCEL

ສຳເລັດແລ້ວ



Reference Number:

Date:/...../.....

Lao People's Democratic Republic
Peace Independence Democracy Unity Prosperity
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Authorization Letter

I, (Name and Surname):
Place of Work:
Contact Number: Email Address:
The owner of Account Number:
Account Name:
Hereby authorize Mr/Ms (Name and Surname):
Currently live in Village: District: Province:
ID/Family book/PASSPORT No: Contact Number:

I hereby authorize this person to: Register Modify

Other:

I confirm that this person is truly my:

I will be fully responsible for all problems with regards to this authorization as specified in the regulations and laws.

Therefore, This Authorization Letter is made in order to be the evidence. Hopefully, you will facilitate this person accordingly.

Authority Recipient

Authorizer

(In case an account holder or an entitled person is identified by a fingerprint, this document must be verified by the chief of an account holder's village)

Head of Village

Required Documents:

- ID, Family book or PASSPORT (both the authorizer and the authority Recipient)

Remarks:

- If the account has two or more signatories, the signatories must sign this letter as per the sign condition given in the account.
- This Authorization Letter can use only once.
- Only the entitled person in this document shall be able to receive the PIN envelope(s) of BCEL i-Bank.