



ທະນາຄານການຄ້າຕ່າງປະເທດລາວ ມະຫາຊົນ  
BANQUE POUR LE COMMERCE EXTERIEUR LAO PUBLIC

BCEL

# ຄູ່ມື MoneyGram (BCELOne)



# I. ເງື່ອນໄຂໃນການນຳໃຊ້ບໍລິການ MoneyGram (BCELOne).

## ການນຳໃຊ້



- 1 ລູກຄ້າຕ້ອງມີບັນຊີເງິນຝາກສະກຸນໂດລາ.
- 2 ລູກຄ້າຕ້ອງມີບັດ BCEL ATM Union Pay.
- 3 ລູກຄ້າຕ້ອງລົງທະບຽນນຳໃຊ້ BCELOne ທີ່ຜູກກັບບັນຊີຝາກສະກຸນໂດລາ ແລະ ບັດ BCEL ATM Union Pay.
- 4 ລູກຄ້າຕ້ອງມີອາຍຸ 18 ປີຂຶ້ນໄປ.



ນຳໃຊ້ BCELOne ໂດຍເປັນການສະໝັກນຳໃຊ້ສະເພາະ BCELOne Wallet ຈະບໍ່ສາມາດນຳໃຊ້ MoneyGram ໄດ້.

## ສິດການນຳໃຊ້ສິ່ງ ແລະ ຮັບເງິນ MoneyGram

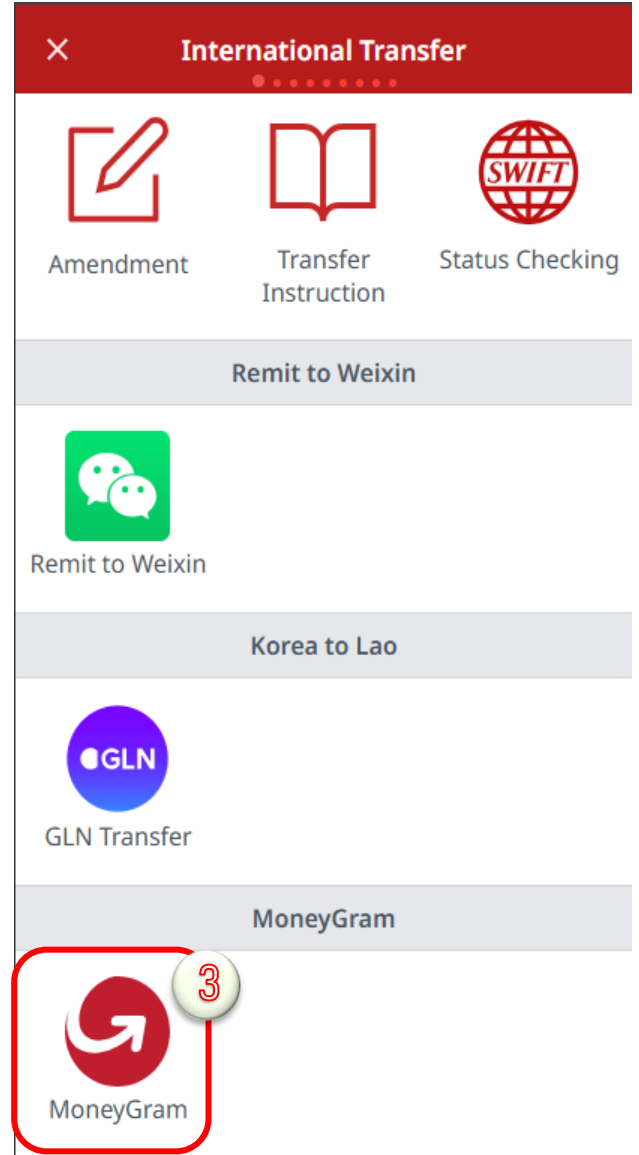
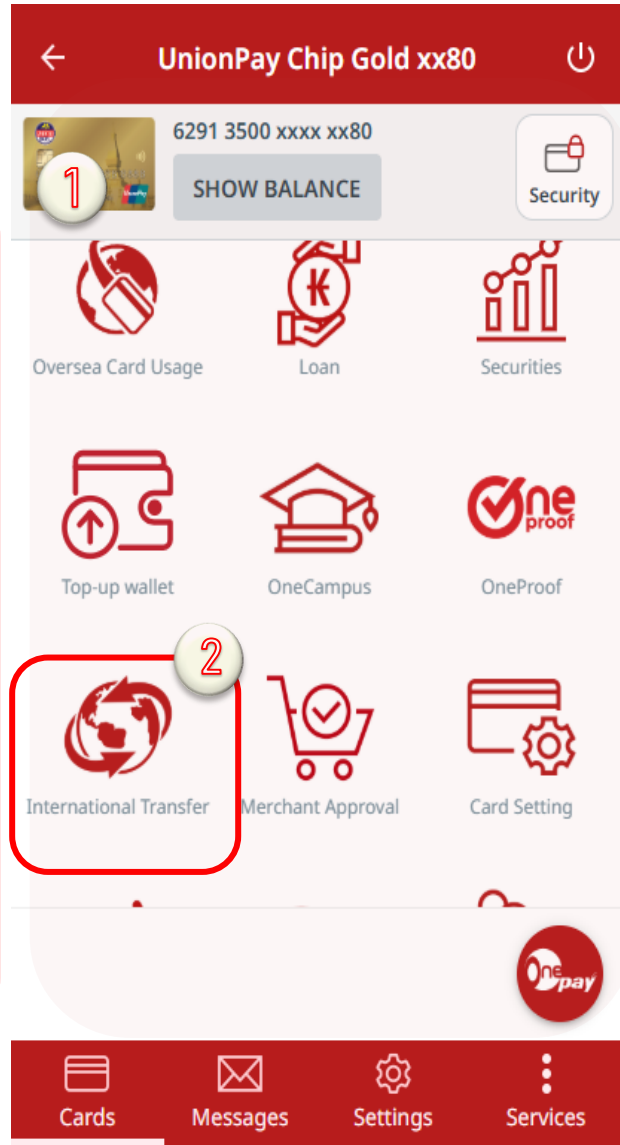
- 1 ສິ່ງ ແລະ ຮັບເງິນພາຍໃນ 10 ນາທີ.
- 2 ບໍ່ມີຄ່າທຳນຽມໃນການຮັບເງິນ.
- 3 ການສົ່ງ-ຮັບເງິນຢູ່ຕ່າງປະເທດ ແມ່ນຂຶ້ນກັບນະໂຍບາຍ, ລະບຽບຂອງປະເທດນັ້ນໆ.
- 4 ສົ່ງເງິນຝາກເຂົ້າບັນຊີ ຫຼື ກະເປົາເງິນ ໄລຍະເວລາການຮັບເງິນອາດແຕກຕ່າງຕາມປະເທດປາຍທາງ ແລະ ເງື່ອນໄຂການໃຫ້ບໍລິການຂອງ MoneyGram.





# III. ການລົງທະບຽນ ແລະ ຢັ້ງຢືນຕົວຕົນ (KYC).

- 1 ໜ້າຫຼັກ BCELOne
- 2 ເຂົ້າຟັງຊັນ  
International Transfer : ໂອນເງິນຕ່າງປະເທດ
- 3 ເຂົ້າຜະລິດຕະພັນໂອນເງິນດ່ວນ  
MoneyGram





# III. ການລົງທະບຽນ ແລະ ຢັ້ງຢືນຕົວຕົນ (KYC) (ຕໍ່)

3 ກົດເຂົ້າ Start Registration: ເລີ່ມການລົງທະບຽນ

ເພື່ອດໍາເນີນການລົງທະບຽນນໍາໃຊ້ MoneyGram

× Activate MoneyGram

**Activate MoneyGram**

Complete KYC registration to start using MoneyGram services

Remark: All information must fill in english only

**What you can do**

- Send Money**  
Send money worldwide quickly and securely
- Receive Money**  
Receive money from family and friends
- Track Transactions**  
Check status of your money transfers
- Refund & Reverse**  
Manage refunds and transaction reversals

Start Registration →

× ເປີດໃຊ້ MoneyGram

**ເປີດໃຊ້ MoneyGram**

ສໍາເລັດການລົງທະບຽນ KYC ເພື່ອເລີ່ມໃຊ້ບໍລິການ MoneyGram

ໝາຍເຫດ: ຂໍ້ມູນການລົງທະບຽນຕ້ອງພິມເປັນ ພາສາອັງກິດເທົ່ານັ້ນ

**ສິ່ງທີ່ທ່ານສາມາດເຮັດໄດ້**

- ສົ່ງເງິນ**  
ສົ່ງເງິນໄປທົ່ວໂລກໄດ້ໄວ ແລະ ປອດໄພ
- ຮັບເງິນ**  
ຮັບເງິນຈາກຄອບຄົວ ແລະ ໝູ່ເພື່ອນ
- ຕິດຕາມການໂອນເງິນ**  
ກວດສອບສະຖານະການໂອນເງິນຂອງທ່ານ
- ຄືນເງິນ ແລະ ຍົກເລີກ**  
ຈັດການການຄືນເງິນ ແລະ ການຍົກເລີກການໂອນ

ເລີ່ມການລົງທະບຽນ →



# III. ການລົງທະບຽນ ແລະ ຢັ້ງຢືນຕົວຕົນ (KYC) .

## 2.1. ການຕື່ມຂໍ້ມູນການລົງທະບຽນຢັ້ງຢືນຕົວຕົນ (KYC).

**ການຕື່ມຂໍ້ມູນ KYC ຕ້ອງປ້ອນຂໍ້ມູນເປັນສາພາອັງກິດເທົ່ານັ້ນ  
(English Only)**

**ຊ່ອງທີ່ມີໝາຍດາວ \* ແມ່ນຕ້ອງໄດ້ຕື່ມໃຫ້ຄົບຖ້ວນ**

- 1 First Name\*: ຊື່ແທ້
- 2 Middle Name: ຊື່ກາງ (ຖ້າມີ)
- 3 Last Name\*: ນາມສະກຸນ
- 4 Second Last Name: ນາມສະກຸນທີສອງ
- 5 Date of Birth\*: ວັນເດືອນປີເກີດ DD/MM/YYYY
- 6 Gender\*: ເພດ
  - Male: ເພດຊາຍ
  - Female: ເພດຍິງ
  - Other: ອື່ນໆ
- 7 Email\*: ອີເມລ

**ກົດ NEXT : ຕໍ່ໄປ**



# III. ການລົງທະບຽນ ແລະ ຢັ້ງຢືນຕົວຕົນ (KYC).

## 2.1. ການຕື່ມຂໍ້ມູນການລົງທະບຽນຢັ້ງຢືນຕົວຕົນ (KYC). (ຕໍ່)

**ການຕື່ມຂໍ້ມູນ KYC ຕ້ອງປ້ອນຂໍ້ມູນເປັນສາພາອັງກິດເທົ່ານັ້ນ (English Only)**

**ຊ່ອງທີ່ມີໝາຍດາວ \* ແມ່ນຕ້ອງໄດ້ຕື່ມໃຫ້ຄົບຖ້ວນ**

- 8 Address/Street\*: ທີ່ຢູ່/ຖະໜົນ
- 9 Province/State\*: ແຂວງ/ລັດ
- 10 District\*: ເມືອງ
- 11 Village\*: ບ້ານ
- 12 House Number: ເຮືອນເລກທີ (ຖ້າມີ)
- 13 House Unit/Room No: ໜ່ວຍເລກທີ/ເບີຫ້ອງພັກ (ຖ້າມີ)

**ໝາຍເຫດ: ຖ້າລູກຄ້າມີຂໍ້ມູນທີ່ຢູ່ເຮືອນເລກທີ ແລະ ໜ່ວຍເລກທີ ແມ່ນຕ້ອງໄດ້ປ້ອນຂໍ້ມູນໃສ່ໃຫ້ຄົບຖ້ວນຕາມຂໍ້ມູນຈິງ.**

**➔ ກົດ NEXT : ຕໍ່ໄປ**



# III. ການລົງທະບຽນ ແລະ ຢັ້ງຢືນຕົວຕົນ (KYC).

## 2.1. ການຕື່ມຂໍ້ມູນການລົງທະບຽນຢັ້ງຢືນຕົວຕົນ (KYC). (ຕໍ່)

ການຕື່ມຂໍ້ມູນ KYC ຕ້ອງປ້ອນຂໍ້ມູນເປັນສາພາອັງກິດເທົ່ານັ້ນ  
(English Only)

ຊ່ອງທີ່ມີໝາຍດາວ \* ແມ່ນຕ້ອງໄດ້ຕື່ມໃຫ້ຄົບຖ້ວນ

- 14 Country\*: ປະເທດ
- 15 ZIP Code\*: ລະຫັດໄປສະນີ
- 16 Mobile Phone Number\*: ເບີມືຖື
- 17 Birth Country\*: ປະເທດເກີດ
- 18 Country of Citizenship\*: ສັນຊາດ

Register KYC Money Gram

09

Country \* 14  
Lao People's Democratic Republic

ZIP Code 15  
01160

Mobile Phone Number \* 16  
57897899

Birth Country \* 17  
Lao People's Democratic Republic

Country of Citizenship \* 18  
Lao People's Democratic Republic

Occupation \*  
Financial Services

Next >



# III. ການລົງທະບຽນ ແລະ ຢັ້ງຢືນຕົວຕົນ (KYC).

## 2.1. ການຕື່ມຂໍ້ມູນການລົງທະບຽນຢັ້ງຢືນຕົວຕົນ (KYC). (ຕໍ່)

ການຕື່ມຂໍ້ມູນ KYC ຕ້ອງປ້ອນຂໍ້ມູນເປັນສາພາອັງກິດເທົ່ານັ້ນ  
(English Only)

ຊ່ອງທີ່ມີໝາຍດາວ \* ແມ່ນຕ້ອງໄດ້ຕື່ມໃຫ້ຄົບຖ້ວນ

19 Occupation\*: ອາຊີບ

- Administrative : ວຽກບໍລິຫານ
- Agriculture : ກະສິກໍາ
- Automotive : ຍານພາຫະນະ / ລົດຍົນ
- Financial Services : ການບໍລິການດ້ານການເງິນ
- Religious : ສາສະໜາ
- Information Technology (IT) : ໄອທີ
- Consulting : ທີ່ປຶກສາ
- Customer Care/Retail : ບໍລິການລູກຄ້າ / ຂາຍຍ່ອຍ
- Education : ການສຶກສາ
- Engineer : ວິສະວະກອນ
- Entertainment : ບັນເທີງ
- Entrepreneur : ນັກທຸລະກິດ / ເຈົ້າຂອງກິດຈະການ
- Executive : ຜູ້ບໍລິຫານລະດັບສູງ
- Physical Worker : ກໍາມະກອນ
- Healthcare : ວຽກດ້ານສາທາລະນະສຸກ
- Homemaker : ແມ່ບ້ານ / ຜູ້ດູແລຄອບຄົວ
- Human Resources : ບໍລິຫານບຸກຄະລາກອນ
- Legal : ດ້ານກົດໝາຍ
- Unemployed : ວ່າງງານ
- Personal Services : ບໍລິການສ່ວນບຸກຄົນ
- Public Servant : ພະນັກງານລັດ

➔ ກິດ NEXT : ຕໍ່ໄປ

← Register KYC Money Gram

09

Country \*  
Lao People's Democratic Republic

ZIP Code  
01160

Mobile Phone Number \*  
57897899

Birth Country \*  
Lao People's Democratic Republic

Country of Citizenship \*  
Lao People's Democratic Republic

Occupation \*  
Financial Services

Next >

- Select occupation
- Administrative
- Agriculture
- Automotive
- ✓ Financial Services
- Religious
- Information Technology (IT)
- Consulting
- Customer Care/Retail
- Education
- Engineer
- Entertainment



# III. ການລົງທະບຽນ ແລະ ຢັ້ງຢືນຕົວຕົນ (KYC).

## 2.1. ການຕື່ມຂໍ້ມູນການລົງທະບຽນຢັ້ງຢືນຕົວຕົນ (KYC). (ຕໍ່)

**ການຕື່ມຂໍ້ມູນ KYC ຕ້ອງປ້ອນຂໍ້ມູນເປັນສາພາອັງກິດເທົ່ານັ້ນ (English Only)**

**ຊ່ອງທີ່ມີໝາຍດາວ \* ແມ່ນຕ້ອງໄດ້ຕື່ມໃຫ້ຄົບຖ້ວນ**

- 20** Identification Type\*: ປະເພດເອກະສານຢັ້ງຢືນຕົວຕົນ
  - Passport : ໜັງສືເດີນທາງ
  - Government ID : ບັດປະຈຳຕົວລັດ
  - Alien ID : ບັດຄົນຕ່າງຊາດ
- 21** Identification Number\*: ໝາຍເລກເອກະສານຢັ້ງຢືນຕົວຕົນ
- 22** Issuing Country\*: ປະເທດອອກເອກະສານຢັ້ງຢືນຕົວຕົນ
- 23** Issuing Date\*: ວັນທີອອກ ເອກະສານຢັ້ງຢືນຕົວຕົນ
- 24** Expiration Date\*: ວັນທີໝົດອາຍຸ ເອກະສານຢັ້ງຢືນຕົວຕົນ
- 25** Issuing Authority\*: ຜູ້ອອກເອກະສານຢັ້ງຢືນຕົວຕົນ
  - Agency or Bureau : ນາຍໜ້າ ຫຼື ສໍານັກງານ
  - Commissioners Office : ອົງກອນຕ່າງໆຂອງລັດ
  - Consulate : ກົງສູນ
  - Corporation : ບໍລິສັດ
  - Embassy : ສະຖານທູດ

← Register KYC Money Gram

Identification Type \* **20**  
Passport

Identification Number \* **21**  
PA0010785

Issuing Country **22**  
Lao People's Democratic Republic

Issue Date **23**  
29/09/2016

Expiration Date **24**  
29/09/2026

Issuing Authority **25**  
Consulate

Upload Identification Document \*

Select identification type

- Passport
- Government ID
- Alien ID

Enter issuing authority

- Agency or Bureau
- Commissioners Office
- Consulate
- Corporation
- Embassy



# III. ການລົງທະບຽນ ແລະ ຢັ້ງຢືນຕົວຕົນ (KYC).

## 2.1. ການຕື່ມຂໍ້ມູນການລົງທະບຽນຢັ້ງຢືນຕົວຕົນ (KYC). (ຕໍ່)

**ການຕື່ມຂໍ້ມູນ KYC ຕ້ອງປ້ອນຂໍ້ມູນເປັນສາພາອັງກິດເທົ່ານັ້ນ (English Only)**

**ຊ່ອງທີ່ມີໝາຍດາວ \* ແມ່ນຕ້ອງໄດ້ຕື່ມໃຫ້ຄົບຖ້ວນ**

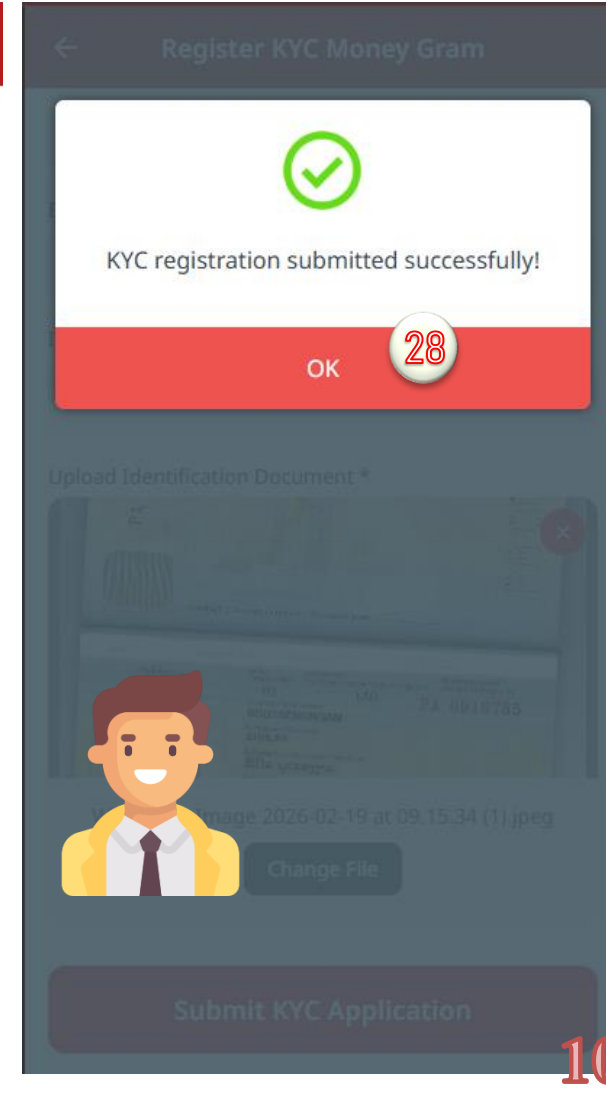
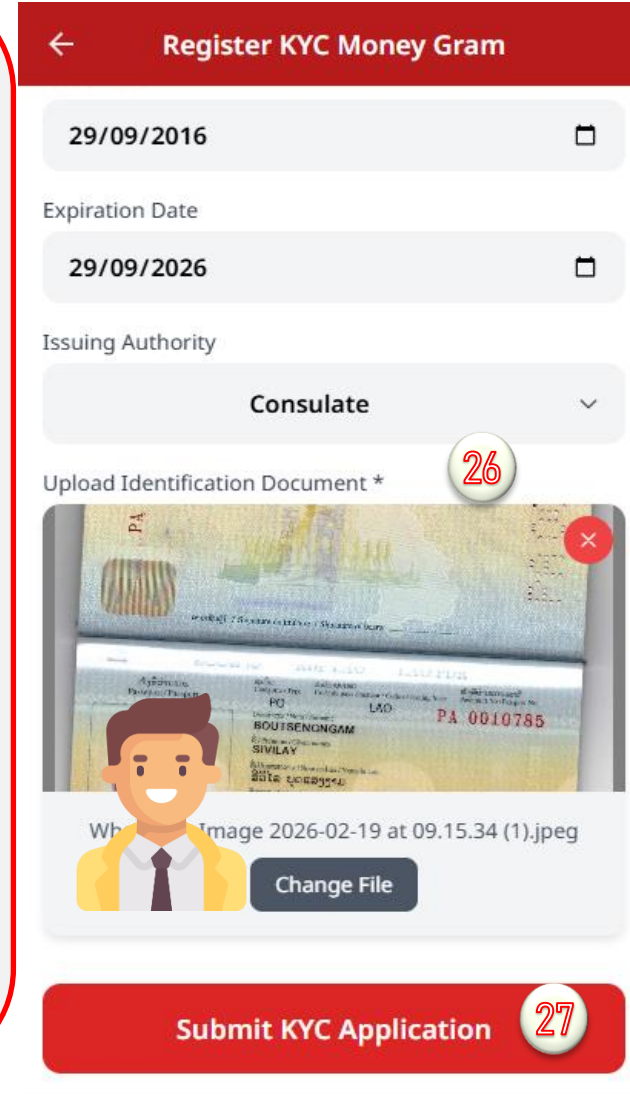
**26** Upload Identification Document\*: ອັບໂຫລດເອກະສານຢັ້ງຢືນຕົວຕົນ

★ ອັບໂຫລດເອກະສານຢັ້ງຢືນຕົວຕົນຕ້ອງເປັນ File ນາມສະກຸນ Jpeg ເທົ່ານັ້ນ

**27** ກົດ Submit KYC Application\*: ສົ່ງຂໍ້ມູນ KYC

**28** KYC Registration submitted successfully!\*: ສໍາເລັດສົ່ງຂໍ້ມູນ KYC

➔ ກົດ OK





# III. ການລົງທະບຽນ ແລະ ຢັ້ງຢືນຕົວຕົນ (KYC).

## 2.2. ສະຖານະການລົງທະບຽນ.

- 1 **KYC Under Review**  
ລໍຖ້າການອະນຸມັດ KYC
  - 2 **Menu MoneyGram**  
ເມນູ MoneyGram ການ KYC ສໍາເລັດແລ້ວ
  - 3 **KYC Rejected**  
ການລົງທະບຽນຖືກຍົກເລີກ
- ກໍລະນີຖືກຍົກເລີກຕ້ອງກວດຂໍ້ມູນຄືນແລ້ວສົ່ງຂໍ້ມູນ KYC ໃໝ່ອີກຄັ້ງ

×
Register KYC Money Gram

1

**KYC Under Review**

Your KYC application is currently under review. We will notify you once the review is complete.

**Application Details**

Name Sivilay Boutsengngam

---

Submitted Date 2/23/2026

---

Status PENDING

Close

×
Menu MoneyGram

2

Choose a service to get started

Send

Receive

Tracking

Transaction

Recipients

Amend

Reversal

×
Register KYC Money Gram

3

**KYC Rejected**

Your KYC application has been rejected. Please contact our support team or resubmit with correct information.

Resubmit Application

Close



# III. ການສົ່ງເງິນດ່ວນ MoneyGram.

1 ເຂົ້າເມນູ Send : ສົ່ງເງິນ

2 Destination Country : ປະເທດປາຍທາງ  
ເລືອກປະເທດຈະທີ່ຈະສົ່ງໄປ

3 Select Receive Currency : ເລືອກສະກຸນຮັບເງິນ  
ສະກຸນເງິນທີ່ສາມາດຮັບໄດ້ ຈະຂຶ້ນກັບແຕ່ລະປະເທດ  
ຮັບເງິນວ່າສາມາດຮັບສະກຸນໃດແນ່.

ຕ້ອງເລືອກສະກຸນເງິນປາຍທາງທີ່  
ຕ້ອງການໃຫ້ຜູ້ຮັບເງິນ

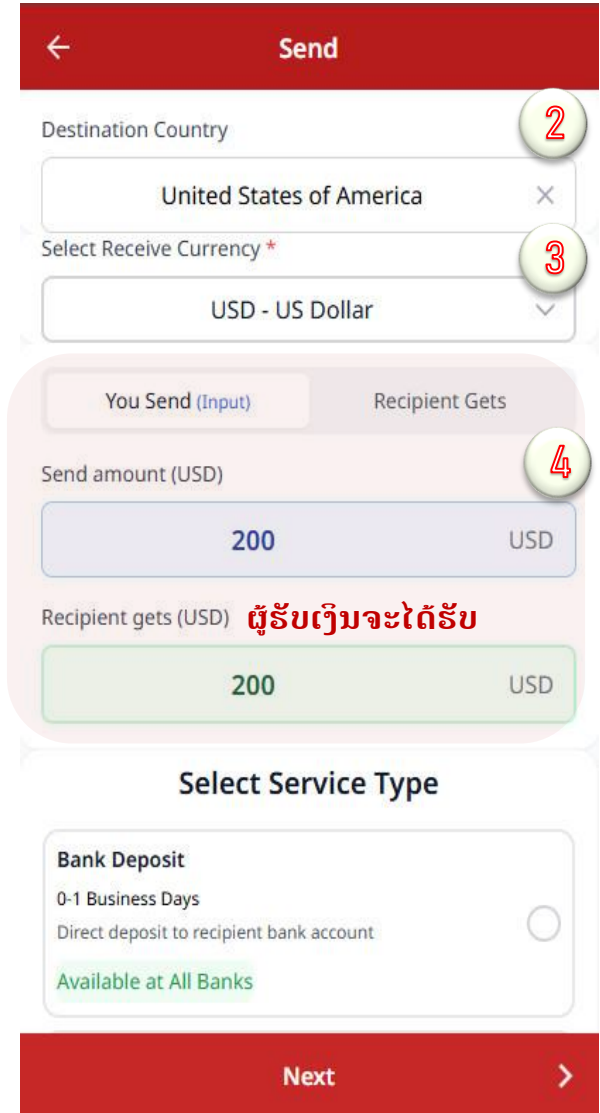
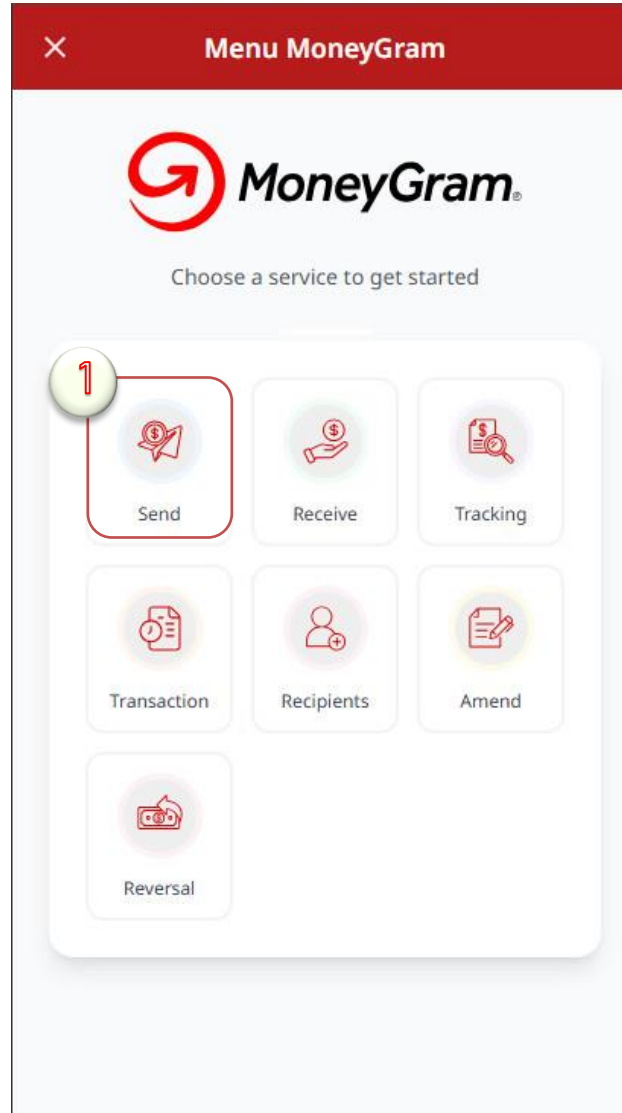
4 Send Amount (USD)  
ຈໍານວນທີ່ຕ້ອງການສົ່ງ

You Send (Input)  
ທ່ານສົ່ງ

ຜູ້ສົ່ງເງິນຕ້ອງລະບຸຈໍານວນ  
ເງິນເປັນໂດລາ ເຊິ່ງທາງ  
ລະບົບຈະແລກປ່ຽນໃຫ້  
ອັດຕະໂນມັດ ຕາມອັດຕາ  
ແລກປ່ຽນຂອງແຕ່ລະສະ  
ກຸນໃນແຕ່ລະວັນ

Recipient Gets  
ຜູ້ຮັບເງິນໄດ້ຮັບ

ສະກຸນເງິນທີ່ຈະໄດ້ຮັບ  
ອີງຕາມສະກຸນເງິນຈາກ  
ການເລືອກຂອງຜູ້ສົ່ງ  
ຈະໃຫ້ຜູ້ຮັບເງິນ ຮັບ  
ເປັນສະກຸນເງິນໃດ.





# III. ການສົ່ງເງິນດ່ວນ MoneyGram. (ຕໍ່)

## 5 Select Service Type : ເລືອກປະເພດບໍລິການ

ປະເພດໃຫ້ບໍລິການສົ່ງເງິນແມ່ນຈະມີໃຫ້ເລືອກຂຶ້ນກັບປະເທດນັ້ນໆ, ຈະສາມາດຮັບເງິນໃນຮູບແບບໃດແດ່, ປະເພດບໍລິການຈະປະກອບມີເຊັ່ນ:

- Cash Pickup : ຮັບເງິນສົດ
- Bank Deposit : ຝາກບັນຊີທະນາຄານ
- Wallet : ກະເປົາເງິນ
- Cash delivered to recipient : ສົ່ງເງິນເຖິງຜູ້ຮັບເງິນ
- Pick up cash at specific bank/agent : ຮັບເງິນສົດໂດຍການລະບຸສະຖານທີ່ຮັບເງິນ ທະນາຄານ ຫຼື ຕົວແທນ

←
Send

You Send (Input)
Recipient Gets

Send amount (USD)

200
USD

Recipient gets (USD)

Calculated automatically
USD

### Select Service Type 5

**Bank Deposit**  
0-1 Business Days  
Direct deposit to recipient bank account  
Available at All Banks

**Cash Pickup**  
A Few Minutes  
Pick up cash at any location  
Available at Cash Pickup - Anywhere/10 Minute Service

**Pick up cash at specific bank/agent**  
A Few Minutes  
Pick up cash at specific bank or agent location  
Available at Walmart

Next >

13

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# III. ການສົ່ງເງິນດ່ວນ MoneyGram.

## 3.1. Cash Pickup : ຮັບເງິນສົດ.



Select Service Type : ເລືອກປະເພດບໍລິການສົ່ງເງິນ

1

ເລືອກ Cash Pickup : ຮັບເງິນສົດ

ການສົ່ງເງິນຜູ້ຮັບເງິນສາມາດຮັບເງິນໄດ້ພາຍໃນ 10 ນາທີ

ພາຍຫຼັງເລືອກປະເພດສົ່ງເງິນແລ້ວຈະມີລາຍລະອຽດລາຍການສົ່ງເງິນຂຶ້ນມາ ເຊັ່ນ:

■ Promotion Code : ລະຫັດສ່ວນຫຼຸດ (ຖ້າມີ)

■ Summary : [ລາຍລະອຽດການສົ່ງ

Send Amount : ຈໍານວນເງິນທີ່ສົ່ງ

Transfer Fee : ຄ່າທໍານຽມ

Exchange Rate : ອັດຕາແລກປ່ຽນ

Estimated Delivery : ເວລາຄາດຄະເນຈະສາມາດຮັບໄດ້

Service Method : ຮູບແບບການບໍລິການ

■ Total to Pay : ຍອດລວມຊໍາລະ

Recipient Receives : ຈໍານວນເງິນທີ່ຜູ້ຮັບຈະໄດ້ຮັບ

Currency : ສະກຸນ

Amount : ຈໍານວນເງິນ

Estimated Delivery : ເວລາຄາດຄະເນຈະສາມາດຮັບໄດ້



ກົດ NEXT : ຕໍ່ໄປ

← Send

You Send (Input) Recipient Gets

Send amount (USD)  
200 USD

Recipient gets (USD)  
200 USD

Select Service Type

**Bank Deposit**  
0-1 Business Days  
Direct deposit to recipient bank account  
Available at All Banks

**Cash Pickup** (Selected)  
A Few Minutes  
Pick up cash at any location  
Available at Cash Pickup - Anywhere/10 Minute Service

**Pick up cash at specific bank/agent**  
A Few Minutes  
Pick up cash at specific bank or agent location  
Available at Walmart

Next >

← Send

Available at Cash Pickup - Anywhere/10 Minute Service

**Pick up cash at specific bank/agent**  
A Few Minutes  
Pick up cash at specific bank or agent location  
Available at Walmart

Promotion Code  
PROMOTION CODE Apply

Summary Refresh Hide Details

Send Amount \$200.00

Transfer Fee \$18.00

Exchange Rate 1 USD = 1.000000 USD

Estimated Delivery A Few Minutes

Service Method Cash Pickup

**Total to Pay \$218.00**

Recipient Receives \$200.00

Currency USD  
Amount 200.00  
Estimated Delivery A Few Minutes

Next >



# III. ການສົ່ງເງິນດ່ວນ MoneyGram.

## 3.1. Cash Pickup : ຮັບເງິນສົດ. (ຕໍ່)



**Recipient Information : ຂໍ້ມູນຜູ້ຮັບເງິນ**  
ຕໍ່ມຂໍ້ມູນຜູ້ຮັບເງິນໃຫ້ຖືກຕ້ອງ ຊື່ ແລະ ນາມສະກຸນ ຕາມ  
ເອກະສານຢັ້ງຢືນຕົວຕົນຂອງຜູ້ຮັບເງິນ ຫຼື ID ຜູ້ຮັບ

2 Receiver First/Given Name : ຊື່ຜູ້ຮັບ

3 Receiver Last/Family Name : ນາມສະກຸນຜູ້ຮັບ



**Transaction Information : ຂໍ້ມູນທຸລະກຳ**

4 Source of Funds : ແຫຼ່ງທີ່ມາຂອງເງິນທຶນ

- Loan : ເງິນກູ້
- Saving : ເງິນອອມ
- Sale of Property : ຂາຍຊັບສິນ
- Salary : ເງິນເດືອນ
- Family Funds : ເງິນຈາກຄອບຄົວ
- Inheritance : ມໍລະດົກ
- Lottery/Gambling : ຖືກຫວຍ / ການພະນັນ
- Pension : ເງິນບໍານານ
- Social Benefits : ສະຫວັດດີການສັງຄົມ

Quick Recipient

MoneyGram

**Recipient Information**

Receiver First/Given Name \* 2  
Tony

Receiver Last/Family Name \* 3  
Maker

**Transaction Information** 4

Source of Funds \*  
Salary

Purpose of Transaction \*  
Bills

Relationship to Receiver \*  
Family Member

Use Once Save & Use

- ✓ Select Source of Funds
- Loan
- Savings
- Sale of Property
- Salary
- Family Funds
- Inheritance
- Lottery/Gambling
- Pension
- Social Benefits



# III. ການສົ່ງເງິນດ່ວນ MoneyGram.

## 3.1. Cash Pickup : ຮັບເງິນສົດ. (ຕໍ່)



### Transaction Information : ຂໍ້ມູນທຸລະກຳ

#### 5 Purpose of Transaction : ຈຸດປະສົງຂອງການສົ່ງເງິນ

- Education : ການສຶກສາ
- Gift : ຂອງຂວັນ
- Bills : ຄ່າໃຊ້ຈ່າຍ / ໃບບິນ
- Food : ອາຫານ
- Medical Expenses : ຄ່າປິ່ນປົວ
- Personal Need/Expense : ຄ່າໃຊ້ຈ່າຍສ່ວນຕົວ
- Transfer of Own Savings : ໂອນເງິນອອມຂອງຕົນເອງ

#### 6 Relationship to Receiver : ຄວາມສຳພັນກັບຜູ້ຮັບ

- Acquaintance : ຄົນຮູ້ຈັກ
- Family Member : ຄົນໃນຄອບຄົວ
- Close Friend : ໝູ່ສະນິດ
- Myself : ຕົນເອງ
- Colleague : ເພື່ອນຮ່ວມງານ

➔ ກົດ ເລືອກຕົວໃດກໍໄດ້

Use Once

ໃຊ້ຄັ້ງດຽວ

Save & Use

ບັນທຶກເທື່ອນຳໃຊ້ໃນຄັ້ງໜ້າ

Quick Recipient

MoneyGram

**Recipient Information**

Receiver First/Given Name \*  
Tony

Receiver Last/Family Name \*  
Maker

**Transaction Information**

Source of Funds \*  
Salary

Purpose of Transaction \* (5)  
Bills

Relationship to Receiver \* (6)  
Family Member

Use Once      Save & Use

Select Purpose of Transaction

- Education
- Gift
- Bills
- Food
- Medical Expenses
- Personal Need/Expense
- Transfer of Own Savings

Select Relationship to Receiver

- Acquaintance
- Family Member
- Close Friend
- Myself
- Colleague



# III. ການສົ່ງເງິນດ່ວນ MoneyGram.

## 3.1. Cash Pickup : ຮັບເງິນສົດ. (ຕໍ່)

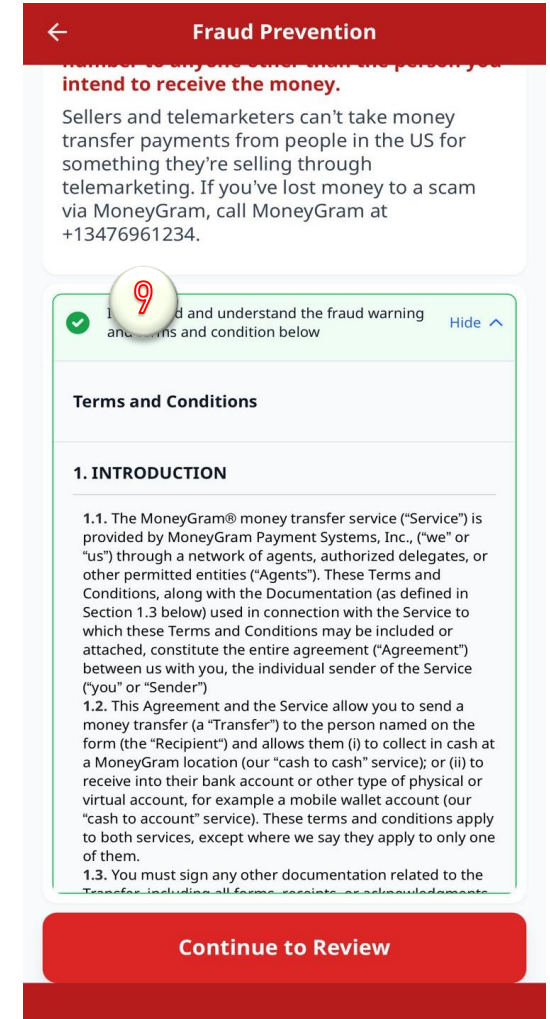
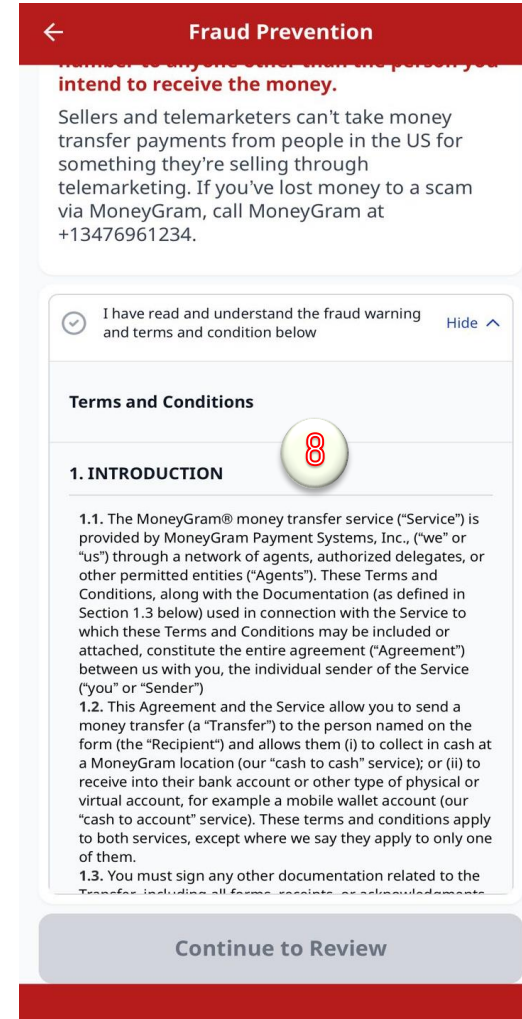
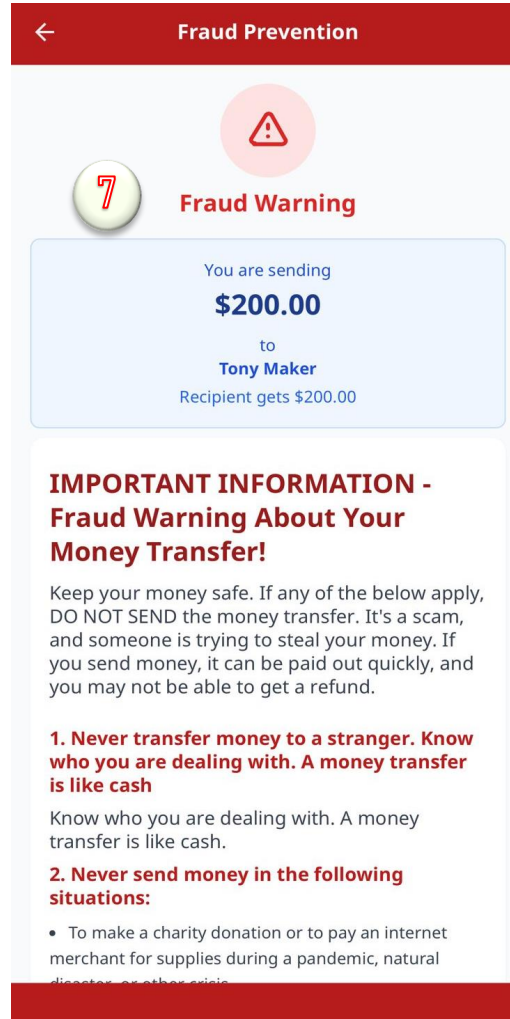
★ **Fraud Prevention ຄໍາເຕືອນການສົ່ງເງິນ**

7 ອ່ານ ຄໍາເຕືອນການສົ່ງເງິນ ກ່ອນສົ່ງທຸກຄັ້ງ

8 ອ່ານ ຂໍ້ກຳນົດ ແລະ ເງື່ອນໄຂ

9 ກົດໝາຍໃຫ້ເປັນສີຂຽວໄດ້ອ່ານຄໍາເຕືອນການສົ່ງເງິນ, ຂໍ້ກຳນົດ ແລະ ເງື່ອນໄຂ

➔ **ກົດ Continue to Review : ສືບຕໍ່**





# III. ການສົ່ງເງິນດ່ວນ MoneyGram.

## 3.1. Cash Pickup : ຮັບເງິນສົດ. (ຕໍ່)

### 10 Review & Send ກອດຂໍ້ມູນ & ສົ່ງເງິນ

ກ່ອນຈະດໍາເນີນການສົ່ງ  
ທຸກໆຄັ້ງ ຕ້ອງໝັ້ນໃຈວ່າຂໍ້  
ມູນສົ່ງເງິນຖືກຕ້ອງ ເຊັ່ນ:

- ຊື່ ແລະ ນາມສະກຸນ
- ຈໍານວນເງິນ
- ປະເພດບໍລິການສົ່ງເງິນ

ຖ້າຖືກຕ້ອງແລ້ວ



➔ ກົດ **Confirm & Send :**  
ຍືນຍັນ ແລະ ສົ່ງເງິນ

← 10 Review & Send

You're sending

## \$200.00

Recipient gets \$200.00

Exchange Rate: 1 USD = 1.000000 USD

**Recipient Details**

T M

**Tony Maker**

FAMILY

Purpose: BILLS

Receive method: Cash Pickup

**Cost Breakdown**

Send Amount	\$200.00
Transfer Fee	\$18.00
<b>Total Cost</b>	<b>\$218.00</b>

**Delivery Information**

Expect Time	A Few Minutes
Transaction Date	Mar 26, 2026

**Confirm & Send Money**



# III. ການສົ່ງເງິນດ່ວນ MoneyGram.

## 3.1. Cash Pickup : ຮັບເງິນສົດ. (ຕໍ່)

11 **Transfer Successful : ການສົ່ງສໍາເລັດ**  
ເມື່ອສໍາເລັດການສົ່ງແລ້ວ ຈະມີບັນສົ່ງເງິນ  
ພ້ອມລາຍລະອຽດການສົ່ງ ເຊັ່ນ:



- Transaction Complete : ສໍາເລັດທຸລະກຳ
- Reference number : ໝາຍເລກອ້າງອິງ  
★ ໝາຍເລກອ້າງອິງຮັບເງິນ ສາມາດນຳເອົາ  
ໝາຍເລກອ້າງອິງໃຫ້ກັບຜູ້ຮັບເງິນເພື່ອ  
ໄປຮັບເງິນໄດ້
- Sender : ຜູ້ສົ່ງ
- Receiver : ຜູ້ຮັບ
- Method (Cash Pickup) : ວິທີຮັບເງິນ  
(ຮັບເງິນສົດ)

**EXCHANGE & RECEIVING : ການແລກປ່ຽນ & ການຮັບເງິນ**

- You sent : ເງິນທີ່ທ່ານສົ່ງ
- Fees : ຄ່າທຳນຽມ
- Total debited : ລວມທີ່ຖືກຫັກ
- Exchange Rate : ອັດຕາແລກປ່ຽນ
- Receive Amount : ຈຳນວນເງິນທີ່ໄດ້ຮັບ

➔ **ກິດ Done : ສໍາເລັດແລ້ວ**

×
11
Transfer Successful

transaction complete

**\$200.00**

Reference number

**17137684**

Sender	SIVILAY BOUTSENGNGAM MR
Receiver	TONY MAKER
Method	Cash Pickup

**EXCHANGE & RECEIVING**

You sent	\$200.00
Fees	\$15.00
Total debited	\$215.00
Exchange Rate	1 USD = 1 USD
Receive Amount	<b>\$200.00</b>
Expected Delivery	A Few Minutes

Done



# III. ການສົ່ງເງິນດ່ວນ MoneyGram.

## 3.2. Bank Deposit : ຝາກບັນຊີທະນາຄານ.



Select Service Type : ເລືອກປະເພດບໍລິການສົ່ງເງິນ

1 ເລືອກ Bank Deposit : ຝາກບັນຊີທະນາຄານ  
ການສົ່ງເງິນເຂົ້າບັນຊີ ຂອບເຂດເວລາສາມາດຮັບເງິນໄດ້  
ຂຶ້ນກັບເງື່ອນໄຂແຕ່ລະປະເທດປາຍທາງ

ພາຍຫຼັງເລືອກປະເພດສົ່ງເງິນແລ້ວຈະມີລາຍລະອຽດ  
ການສົ່ງເງິນຂຶ້ນມາ ເຊັ່ນ:

Promotion Code : ລະຫັດສ່ວນຫຼຸດ (ຖ້າມີ)

Summary : [ລາຍລະອຽດການສົ່ງ

Send Amount : ຈໍານວນເງິນທີ່ສົ່ງ

Transfer Fee : ຄ່າທໍານຽມ

Exchange Rate : ອັດຕາແລກປ່ຽນ

Estimated Delivery : ເວລາຄາດຄະເນຈະສາມາດຮັບໄດ້

Service Method : ຮູບແບບການບໍລິການ

Total to Pay : ຍອດລວມຊໍາລະ

Recipient Receives : ຈໍານວນເງິນທີ່ຜູ້ຮັບຈະໄດ້ຮັບ

Currency : ສະກຸນ

Amount : ຈໍານວນເງິນ

Estimated Delivery : ເວລາຄາດຄະເນຈະສາມາດຮັບໄດ້

➔ ກົດ NEXT : ຕໍ່ໄປ

Send

Destination Country: Bangladesh

Select Receive Currency \*: BDT - Taka

You Send (Input): 10 USD

Recipient Gets: 1198,23 BDT

Exchange Rate: 1 USD = 119.8234 BDT (Live)

Select Service Type

- Bank Deposit** (Selected)
  - 4-5 Business Days
  - Direct deposit to recipient bank account
  - Available at All Banks
- Wallet
  - 0-1 Business Days

Next

Send

Available at bKash

**Cash Pickup**

- A Few Minutes
- Pick up cash at any location
- Available at Cash Pickup - Anywhere/10 Minute Service

**Pick up cash at specific bank/agent**

- A Few Minutes
- Pick up cash at specific bank or agent location
- Available at: ISLAMIBANK, DutchBangl and 2 more services

Promotion Code: PROMOTION CODE [Apply]

Summary [Refresh] [Show Details]

Send Amount: \$10.00

**Total to Pay: \$21.00**

Recipient Receives: **BDT 1,198.23**

Currency Amount: BDT 1,198.23

Estimated Delivery: 4-5 Business Days

Next



# III. ການສົ່ງເງິນດ່ວນ MoneyGram.

## 3.2. Bank Deposit : ຝາກບັນຊີທະນາຄານ. (ຕໍ່)



**Recipient Information : ຂໍ້ມູນຜູ້ຮັບເງິນ**  
ຕໍ່ມຂໍ້ມູນຜູ້ຮັບເງິນໃຫ້ຖືກຕ້ອງ ຊື່ ແລະ ນາມສະກຸນ ຕາມ  
ເອກະສານຢັ້ງຢືນຕົວຕົນຂອງຜູ້ຮັບເງິນ ຫຼື ID ຜູ້ຮັບ

2 Receiver First/Given Name : ຊື່ຜູ້ຮັບ

3 Receiver Last/Family Name : ນາມສະກຸນຜູ້ຮັບ



**Transaction Information : ຂໍ້ມູນທຸລະກຳ**

4 Source of Funds : ແຫຼ່ງທີ່ມາຂອງເງິນທຶນ

- Loan : ເງິນກູ້
- Saving : ເງິນອອມ
- Sale of Property : ຂາຍຊັບສິນ
- Salary : ເງິນເດືອນ
- Family Funds : ເງິນຈາກຄອບຄົວ
- Inheritance : ມໍລະດົກ
- Lottery/Gambling : ຖືກຫວຍ / ການພະນັນ
- Pension : ເງິນບໍານານ
- Social Benefits : ສະຫວັດດີການສັງຄົມ

Quick Recipient

MoneyGram

**Recipient Information**

Receiver First/Given Name \* 2  
Tony

Receiver Last/Family Name \* 3  
Maker

**Transaction Information** 4

Source of Funds \*  
Salary

Purpose of Transaction \*  
Bills

Relationship to Receiver \*  
Family Member

Use Once Save & Use

- ✓ Select Source of Funds
- Loan
- Savings
- Sale of Property
- Salary
- Family Funds
- Inheritance
- Lottery/Gambling
- Pension
- Social Benefits



# III. ການສົ່ງເງິນດ່ວນ MoneyGram.

## 3.2. Bank Deposit : ຝາກບັນຊີທະນາຄານ. (ຕໍ່)



### Transaction Information : ຂໍ້ມູນທຸລະກຳ

- 5 Purpose of Transaction : ຈຸດປະສົງຂອງການສົ່ງເງິນ**
- Education : ການສຶກສາ
  - Gift : ຂອງຂວັນ
  - Bills : ຄ່າໃຊ້ຈ່າຍ / ໃບບິນ
  - Food : ອາຫານ
  - Medical Expenses : ຄ່າປິ່ນປົວ
  - Personal Need/Expense : ຄ່າໃຊ້ຈ່າຍສ່ວນຕົວ
  - Transfer of Own Savings : ໂອນເງິນອອມຂອງຕົນເອງ
- 6 Relationship to Receiver : ຄວາມສຳພັນກັບຜູ້ຮັບ**
- Acquaintance : ຄົນຮູ້ຈັກ
  - Family Member : ຄົນໃນຄອບຄົວ
  - Close Friend : ໝູ່ສະນິດ
  - Myself : ຕົນເອງ
  - Colleague : ເພື່ອນຮ່ວມງານ

**Quick Recipient**

MoneyGram

**Recipient Information**

Receiver First/Given Name \*  
Tony

Receiver Last/Family Name \*  
Maker

**Transaction Information**

Source of Funds \*  
Salary

Purpose of Transaction \*  
Bills

Relationship to Receiver \*  
Family Member

Use Once    Save & Use

- Select Purpose of Transaction
  - Education
  - Gift
  - Bills
  - Food
  - Medical Expenses
  - Personal Need/Expense
  - Transfer of Own Savings

- Select Relationship to Receiver
  - Acquaintance
  - Family Member
  - Close Friend
  - Myself
  - Colleague



# III. ການສົ່ງເງິນດ່ວນ MoneyGram.

## 3.2. Bank Deposit : ຝາກບັນຊີທະນາຄານ. (ຕໍ່)

7

**Additional Information : ຂໍ້ມູນເພີ່ມເຕີມ**  
ສໍາລັບຂໍ້ມູນເພີ່ມເຕີມແມ່ນຈະຂຶ້ນກັບເງື່ອນໄຂການສົ່ງເງິນເຂົ້າ  
ບັນຊີ ຂອງແຕ່ລະປະເທດ ຜູ້ສົ່ງເງິນຕ້ອງເອົາໃຈ ລະບຸຂໍ້ມູນ  
ບັນຊີຜູ້ຮັບເງິນປາຍທາງໃຫ້ຖືກຕ້ອງ ເຊິ່ງລະບົບຈະ  
ສະແດງຂໍ້ມູນຂອງແຕ່ລະປະເທດທີ່ແຕກຕ່າງກັນ.

- Bank ID\* : ທະນາຄານ
- Account Number : ເລກບັນຊີ
- Bank Name\* : ຊື່ທະນາຄານ
- Sort Code\* : ລະຫັດ Sort Code (ລະຫັດທະນາຄານ)
- Select Account Type : ເລືອກປະເພດບັນຊີ
- Routing Number\* : ເລກ Routing (ລະຫັດທະນາຄານ)
- IFSC Code\* : ລະຫັດ IFSC (ລະຫັດສາຂາທະນາຄານ)

➔ ກົດ ເລືອກຕົວໃດກໍໄດ້

Use Once

ໃຊ້ຄັ້ງດຽວ

Save & Use

ບັນທຶກເພື່ອນໍາໃຊ້ໃນຄັ້ງໜ້າ

**Quick Recipient**

**Transaction Information**

Source of Funds \*  
Sale of Property

Purpose of Transaction \*  
Transfer of Own Savings

Relationship to Receiver \*  
Family Member

7 **Additional Information**

Bank ID \*  
Access Bank (GH) Ltd.

Account Number \*  
233265543343

Use Once      Save & Use

**Additional Information**

Account Number \*  
Account Number

Bank Name \*  
Bank Name

Sort Code \*  
Sort Code

**Additional Information**

Account Number \*  
Account Number

Account Type \*  
Select Account Type

Routing Number \*  
Routing Number

**Additional Information**

Account Number \*  
Account Number

IFSC Code \*  
IFSC Code



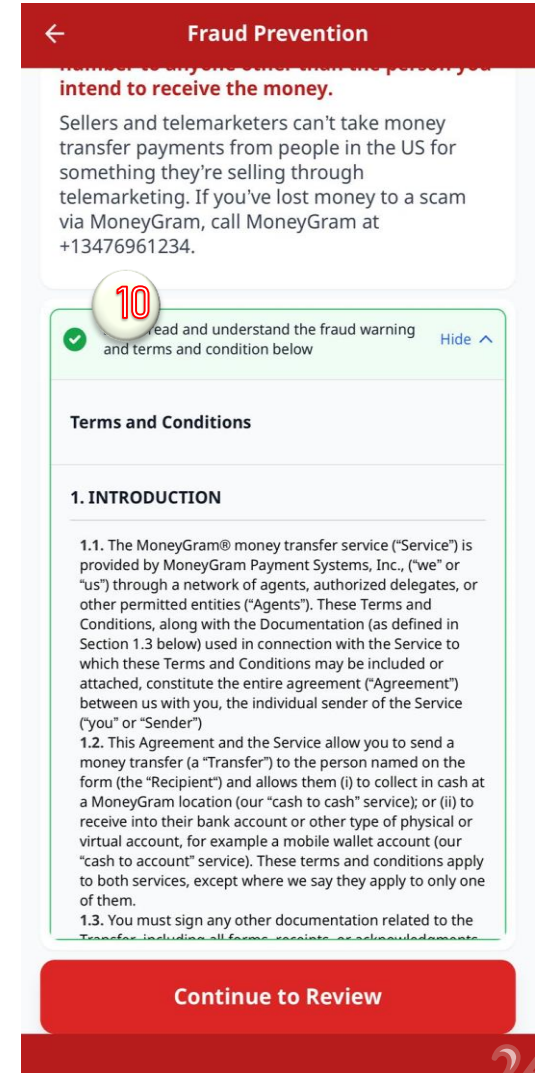
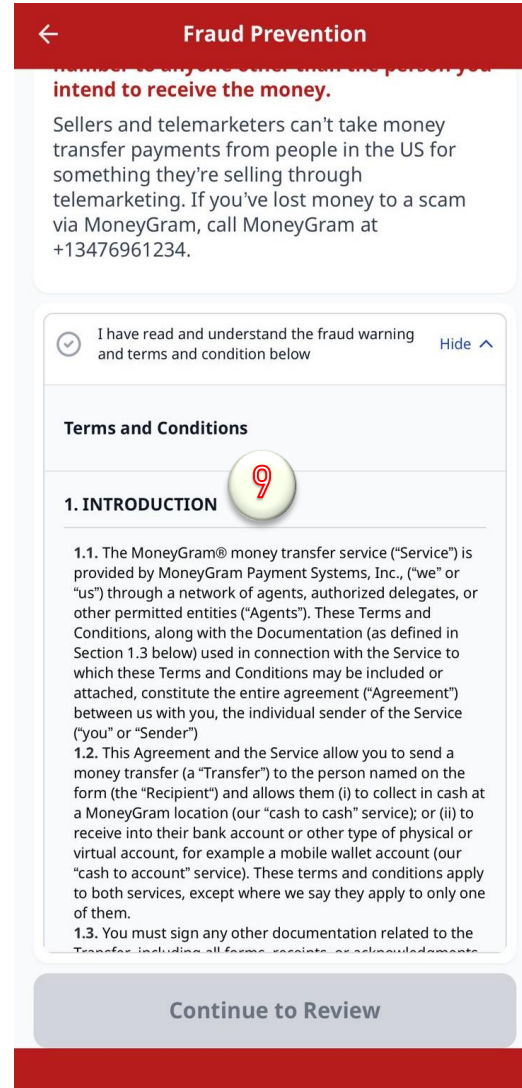
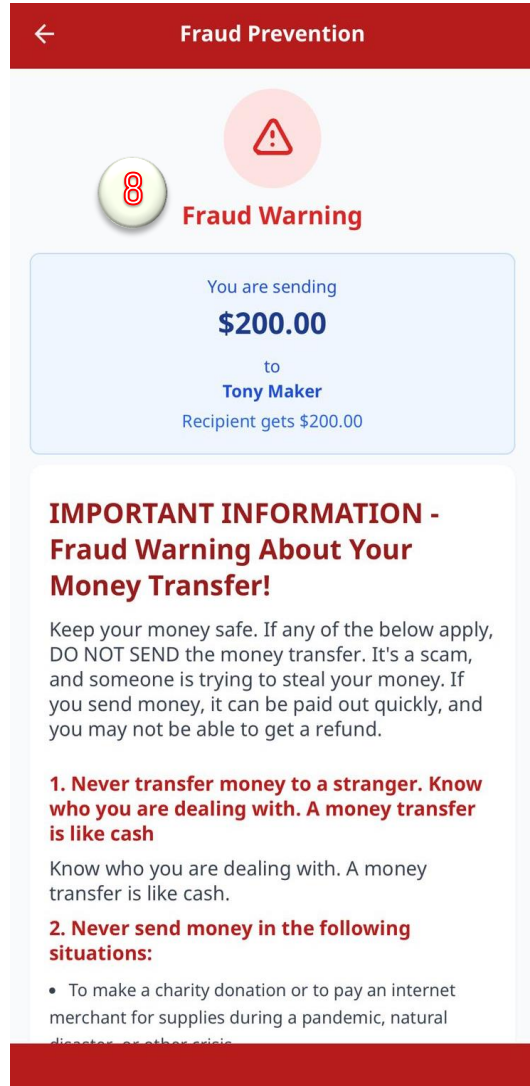
# III. ການສົ່ງເງິນດ່ວນ MoneyGram.

## 3.2. Bank Deposit : ຝາກບັນຊີທະນາຄານ. (ຕໍ່)

**★ Fraud Prevention ຄໍາເຕືອນການສົ່ງໂກງ**

- 8 ອ່ານ ຄໍາເຕືອນການສົ່ງໂກງ ກ່ອນສົ່ງທຸກຄັ້ງ
- 9 ອ່ານ ຂໍ້ກຳນົດ ແລະ ເງື່ອນໄຂ
- 10 ກົດ  ໃຫ້ເປັນສີຂຽວ  ໄດ້ອ່ານຄໍາເຕືອນການສົ່ງໂກງ, ຂໍ້ກຳນົດ ແລະ ເງື່ອນໄຂ

**➔ ກົດ Continue to Review : ສືບຕໍ່**





# III. ການສົ່ງເງິນດ່ວນ MoneyGram.

## 3.2. Bank Deposit : ຝາກບັນຊີທະນາຄານ. (ຕໍ່)

### 11 Review & Send ກວດຂໍ້ມູນ & ສົ່ງເງິນ

ກ່ອນຈະດໍາເນີນການສົ່ງ  
ທຸກໆຄັ້ງ ຕ້ອງໝັ້ນໃຈວ່າຂໍ້  
ມູນສົ່ງເງິນຖືກຕ້ອງ ເຊັ່ນ:

- ຊື່ ແລະ ນາມສະກຸນ
- ເລກບັນຊີທະນາຄານ
- ຈໍານວນເງິນ
- ປະເພດບໍລິການສົ່ງເງິນ

ຖ້າຖືກຕ້ອງແລ້ວ



➔ ກົດ **Confirm & Send Money** :  
ຍືນຍັນ ແລະ ສົ່ງເງິນ

11
Review & Send

You're sending

## \$10.00

Recipient gets GHS 111.74

Exchange Rate: 1 USD = 11.173556 GHS

**Recipient Details**

T M

**TONY MAKER**  
FAMILY

Purpose: XFER\_OWN\_SAVNG

Receive method: ຝາກບັນຊີທະນາຄານ

Account 233265543343

**Cost Breakdown**

Send Amount	\$10.00
Transfer Fee	\$15.00
<b>Total Cost</b>	<b>\$25.00</b>

**Delivery Information**

←
Review & Send

Exchange Rate: 1 USD = 11.173556 GHS

**Recipient Details**

T M

**TONY MAKER**  
FAMILY

Purpose: XFER\_OWN\_SAVNG

Receive method: ຝາກບັນຊີທະນາຄານ

Account 233265543343

**Cost Breakdown**

Send Amount	\$10.00
Transfer Fee	\$15.00
<b>Total Cost</b>	<b>\$25.00</b>

**Delivery Information**

Expect Time 1-2 Business Days

Transaction Date Feb 20, 2026

Confirm & Send Money



# III. ການສົ່ງເງິນດ່ວນ MoneyGram.

## 3.2. Bank Deposit : ຝາກບັນຊີທະນາຄານ. (ຕໍ່)

12

**Transfer Successful : ການສົ່ງສໍາເລັດ ເມື່ອສໍາເລັດການສົ່ງແລ້ວ ຈະມີບັນສົ່ງເງິນ ພ້ອມລາຍລະອຽດການສົ່ງ ເຊັ່ນ:**

■ **Transaction Complete : ສໍາເລັດທຸລະກໍາ**

■ **Reference number : ໝາຍເລກອ້າງອິງ**

★ **ໝາຍເລກອ້າງອິງຮັບເງິນ ສາມາດນໍາເອົາ ໝາຍເລກອ້າງອິງໃຫ້ກັບຜູ້ຮັບເງິນເພື່ອ ໄປຮັບເງິນໄດ້**

■ **Sender : ຜູ້ສົ່ງ**

■ **Receiver : ຜູ້ຮັບ**

■ **Method (Account) : ວິທີຮັບເງິນ (ບັນຊີ)**

**EXCHANGE & RECEIVING : ການແລກປ່ຽນ & ການຮັບເງິນ**

■ **You sent : ເງິນທີ່ທ່ານສົ່ງ**

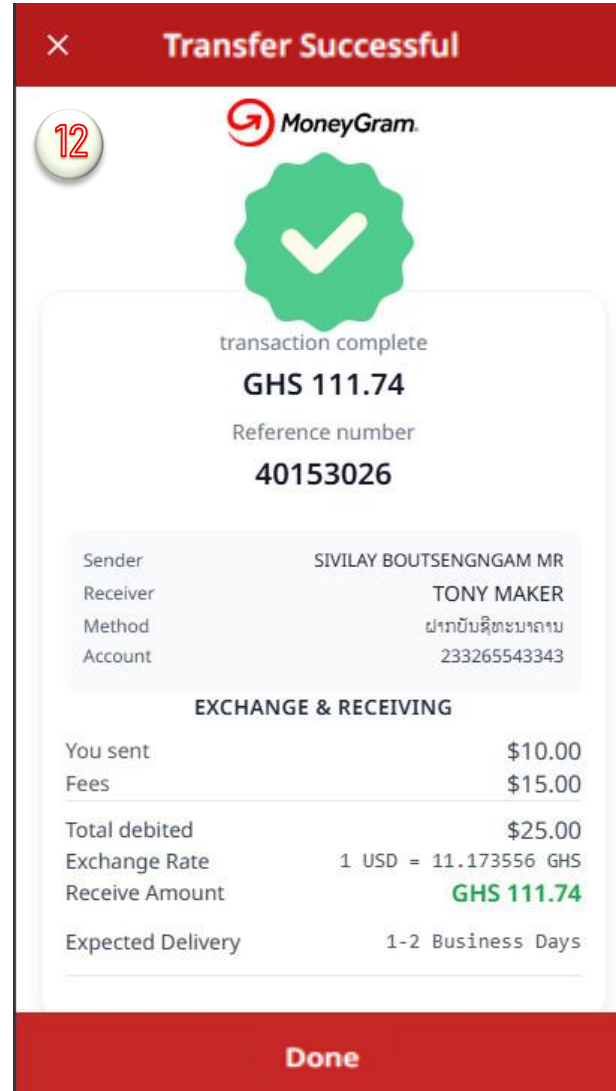
■ **Fees : ຄ່າທໍານຽມ**

■ **Total debited : ລວມທີ່ຖືກຫັກ**

■ **Exchange Rate : ອັດຕາແລກປ່ຽນ**

■ **Receive Amount : ເງິນທີ່ຜູ້ຮັບໄດ້ຮັບ**

➔ **ກົດ Done : ສໍາເລັດແລ້ວ**





# III. ການສົ່ງເງິນດ່ວນ MoneyGram.

## 3.3. Wallet : ກະເປົາເງິນ.



Select Service Type : ເລືອກປະເພດບໍລິການສົ່ງເງິນ

1

ເລືອກ Wallet : ກະເປົາເງິນ

ການສົ່ງເງິນເຂົ້າກະເປົາເງິນ ຂອບເຂດເວລາສາມາດຮັບເງິນ  
ໄດ້ຂຶ້ນກັບ ເງື່ອນໄຂແຕ່ລະປະເທດປາຍທາງ

ພາຍຫຼັງເລືອກປະເພດສົ່ງແລ້ວຈະມີລາຍລະອຽດການ  
ສົ່ງເງິນຂຶ້ນມາ ເຊັ່ນ:

■ Promotion Code : ລະຫັດສ່ວນຫຼຸດ (ຖ້າມີ)

■ Summary : [ລາຍລະອຽດການສົ່ງ

Send Amount : ຈໍານວນເງິນທີ່ສົ່ງ

Transfer Fee : ຄ່າທໍານຽມ

Exchange Rate : ອັດຕາແລກປ່ຽນ

Estimated Delivery : ເວລາຄາດຄະເນຈະສາມາດຮັບໄດ້

Service Method : ຮູບແບບການບໍລິການ

■ Total to Pay : ຍອດລວມຊໍາລະ

Recipient Receives : ຈໍານວນເງິນຜູ້ຈະໄດ້ຮັບ

Currency : ສະກຸນ

Amount : ຈໍານວນເງິນ

Estimated Delivery : ເວລາຄາດຄະເນຈະສາມາດຮັບໄດ້



ກົດ NEXT : ຕໍ່ໄປ

Send

Select Receive Currency \*

GHS - GHANA CEDI

You Send (Input) Recipient Gets

Send amount (USD)

1000 USD

1 USD = 11.4931 GHS (Live)

Recipient gets (GHS)

11493.12 GHS

Select Service Type

Bank Deposit  
3-4 Business Days  
Direct deposit to recipient bank account  
Available at All Banks

Wallet  
0-1 Business Days  
Transfer to mobile wallet or digital account  
Available at Select Wallets

Next

Send

Available at Select Wallets

Cash Pickup  
A Few Minutes  
Pick up cash at any location  
Available at Cash Pickup - Anywhere/10 Minute Service

Pick up cash at specific bank/agent  
A Few Minutes  
Pick up cash at specific bank or agent location  
Available at AgricDevBk

Promotion Code

PROMOTION CODE Apply

Summary Refresh Show Details

Send Amount \$1,000.00

Total to Pay \$1,005.00

Recipient Receives GHS 11,493.12

Currency GHS  
Amount 11,493.12  
Estimated Delivery 0-1 Business Days

Next



# III. ການສົ່ງເງິນດ່ວນ MoneyGram.

## 3. Wallet : ກະເປົາເງິນ. (ຕໍ່)



**Recipient Information : ຂໍ້ມູນຜູ້ຮັບເງິນ**  
ຕໍ່ມຂໍ້ມູນຜູ້ຮັບເງິນໃຫ້ຖືກຕ້ອງ ຊື່ ແລະ ນາມສະກຸນ ຕາມ  
ເອກະສານຢັ້ງຢືນຕົວຕົນຂອງຜູ້ຮັບເງິນ ຫຼື ID ຜູ້ຮັບ

2 Receiver First/Given Name : ຊື່ຜູ້ຮັບ

3 Receiver Last/Family Name : ນາມສະກຸນຜູ້ຮັບ



**Transaction Information : ຂໍ້ມູນທຸລະກຳ**

4 Source of Funds : ແຫ່ງທີ່ມາຂອງເງິນທຶນ

- Loan : ເງິນກູ້
- Saving : ເງິນອອມ
- Sale of Property : ຂາຍຊັບສິນ
- Salary : ເງິນເດືອນ
- Family Funds : ເງິນຈາກຄອບຄົວ
- Inheritance : ມໍລະດົກ
- Lottery/Gambling : ຖືກຫວຍ / ການພະນັນ
- Pension : ເງິນບໍານານ
- Social Benefits : ສະຫວັດດີການສັງຄົມ

The screenshot shows the MoneyGram mobile app interface. At the top, there is a red header with a back arrow and the text 'ຜູ້ຮັບດ່ວນ'. Below this is the MoneyGram logo. The form is divided into three main sections: 'Recipient Information', 'Transaction Information', and 'Additional Information'. In the 'Recipient Information' section, there are two text input fields: 'First Name \*' with the value 'Scola' and 'Last Name \*' with the value 'Fidel'. In the 'Transaction Information' section, there are three dropdown menus: 'Source of Funds \*' with 'Social Benefits' selected, 'Purpose of Transaction \*' with 'Food' selected, and 'Relationship to Receiver \*' with 'Family Member' selected. Red circles with numbers 2, 3, and 4 are overlaid on the form to highlight the fields mentioned in the text. A red arrow points from the 'Source of Funds' dropdown to a separate list of options on the right.

- ✓ Select Source of Funds
- Loan
- Savings
- Sale of Property
- Salary
- Family Funds
- Inheritance
- Lottery/Gambling
- Pension
- Social Benefits



# III. ການສົ່ງເງິນດ່ວນ MoneyGram.

## 3. Wallet : ກະເປົາເງິນ. (ຕໍ່)

### ★ Transaction Information : ຂໍ້ມູນທຸລະກຳ

- 5 Purpose of Transaction : ຈຸດປະສົງຂອງການສົ່ງເງິນ
- Education : ການສຶກສາ
  - Gift : ຂອງຂວັນ
  - Bills : ຄ່າໃຊ້ຈ່າຍ / ໃບບິນ
  - Food : ອາຫານ
  - Medical Expenses : ຄ່າປິ່ນປົວ
  - Personal Need/Expense : ຄ່າໃຊ້ຈ່າຍສ່ວນຕົວ
  - Transfer of Own Savings : ໂອນເງິນອອມຂອງຕົນເອງ

- 6 Relationship to Receiver : ຄວາມສຳພັນກັບຜູ້ຮັບ
- Acquaintance : ຄົນຮູ້ຈັກ
  - Family Member : ຄົນໃນຄອບຄົວ
  - Close Friend : ໝູ່ສະນິດ
  - Myself : ຕົນເອງ
  - Colleague : ເພື່ອນຮ່ວມງານ

- Select Purpose of Transaction
- Education
- Gift
- Bills
- Food
- Medical Expenses
- Personal Need/Expense
- Transfer of Own Savings

- Select Relationship to Receiver
- Acquaintance
- Family Member
- Close Friend
- Myself
- Colleague



# III. ການສົ່ງເງິນດ່ວນ MoneyGram.

## 3. Wallet : ກະເປົາເງິນ. (ຕໍ່)

**7 Additional Information : ຂໍ້ມູນເພີ່ມເຕີມ**  
 ສໍາລັບຂໍ້ມູນເພີ່ມເຕີມແມ່ນຈະຂຶ້ນກັບເງື່ອນໄຂການສົ່ງເງິນເຂົ້າ  
 ກະເປົາເງິນ ຂອງແຕ່ລະປະເທດ ຜູ້ສົ່ງເງິນຕ້ອງເອົາໃຈ ລະບຸ  
 ຂໍ້ມູນກະເປົາເງິນຜູ້ຮັບເງິນປາຍທາງໃຫ້ຖືກຕ້ອງ ເຊິ່ງ  
 ລະບົບຈະສະແດງຂໍ້ມູນຂອງແຕ່ລະປະເທດທີ່ແຕກຕ່າງ  
 ກັນ.

- Mobile Wallet : ກະເປົາເງິນໃນມືຖື
- Mobile Number : ໝາຍເລກໂທລະສັບມືຖື

➔ **ກົດ ເລືອກຕົວໃດກໍ່ໄດ້**

Use Once

ໃຊ້ຄັ້ງດຽວ

Save & Use

ບັນທຶກເພື່ອນໍາໃຊ້ໃນຄັ້ງໜ້າ

The screenshot shows a mobile app interface for MoneyGram. At the top, there is a red header with a back arrow and the text "ຜູ້ຮັບດ່ວນ". Below this is a section titled "Transaction Information" with three dropdown menus: "Source of Funds" (selected: Social Benefits), "Purpose of Transaction" (selected: Food), and "Relationship to Receiver" (selected: Family Member). Below this is another section titled "Additional Information" with two dropdown menus: "Mobile Wallet" (selected: Airtel Tigo Money) and "Mobile Number" (with the number 233265543343 entered in a text field). At the bottom, there are two buttons: "Use Once" (red) and "Save & Use" (green).



# III. ການສົ່ງເງິນດ່ວນ MoneyGram.

## 3. Wallet : ກະເປົາເງິນ. (ຕໍ່)

**★ Fraud Prevention ຄໍາເຕືອນການສົ່ງໂກງ**

**8 ອ່ານ ຄໍາເຕືອນການສົ່ງໂກງ ກ່ອນສົ່ງທຸກຄັ້ງ**

**9 ອ່ານ ຂໍ້ກຳນົດ ແລະ ເງື່ອນໄຂ**

**10 ກົດ ໃຫ້ເປັນສີຂຽວ ໄດ້ອ່ານຄໍາເຕືອນການສົ່ງໂກງ, ຂໍ້ກຳນົດ ແລະ ເງື່ອນໄຂ**

**➔ ກົດ Continue to Review : ສືບຕໍ່**

Fraud Prevention

**8 Fraud Warning**

You are sending **\$200.00** to **Tony Maker**  
Recipient gets \$200.00

**IMPORTANT INFORMATION - Fraud Warning About Your Money Transfer!**

Keep your money safe. If any of the below apply, DO NOT SEND the money transfer. It's a scam, and someone is trying to steal your money. If you send money, it can be paid out quickly, and you may not be able to get a refund.

**1. Never transfer money to a stranger. Know who you are dealing with. A money transfer is like cash**

Know who you are dealing with. A money transfer is like cash.

**2. Never send money in the following situations:**

- To make a charity donation or to pay an internet merchant for supplies during a pandemic, natural disaster, or other crisis.

Fraud Prevention

Sellers and telemarketers can't take money transfer payments from people in the US for something they're selling through telemarketing. If you've lost money to a scam via MoneyGram, call MoneyGram at +13476961234.

I have read and understand the fraud warning and terms and condition below

**Terms and Conditions**

**9**

**1. INTRODUCTION**

1.1. The MoneyGram® money transfer service ("Service") is provided by MoneyGram Payment Systems, Inc., ("we" or "us") through a network of agents, authorized delegates, or other permitted entities ("Agents"). These Terms and Conditions, along with the Documentation (as defined in Section 1.3 below) used in connection with the Service to which these Terms and Conditions may be included or attached, constitute the entire agreement ("Agreement") between us with you, the individual sender of the Service ("you" or "Sender")

1.2. This Agreement and the Service allow you to send a money transfer (a "Transfer") to the person named on the form (the "Recipient") and allows them (i) to collect in cash at a MoneyGram location (our "cash to cash" service); or (ii) to receive into their bank account or other type of physical or virtual account, for example a mobile wallet account (our "cash to account" service). These terms and conditions apply to both services, except where we say they apply to only one of them.

1.3. You must sign any other documentation related to the Transfer, including all forms, receipts, or acknowledgments.

**Continue to Review**

Fraud Prevention

Sellers and telemarketers can't take money transfer payments from people in the US for something they're selling through telemarketing. If you've lost money to a scam via MoneyGram, call MoneyGram at +13476961234.

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**Terms and Conditions**

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1.3. You must sign any other documentation related to the Transfer, including all forms, receipts, or acknowledgments.

**Continue to Review**



# III. ການສົ່ງເງິນດ່ວນ MoneyGram.

## 3. Wallet : ກະເປົາເງິນ. (ຕໍ່)

### 11 Review & Send ກວດຂໍ້ມູນ & ສົ່ງເງິນ

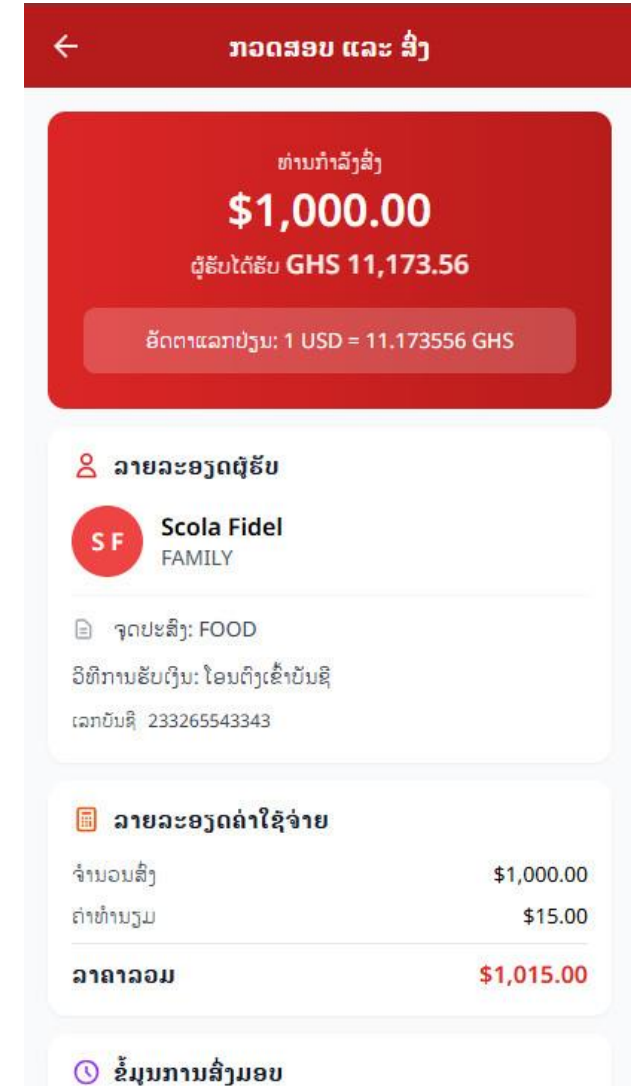
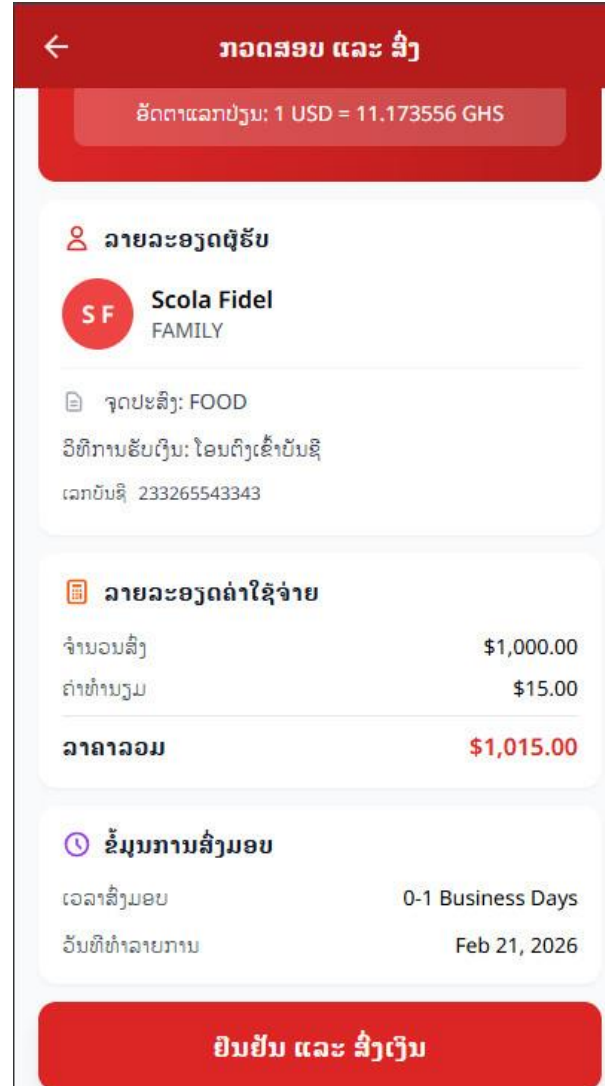
ກ່ອນຈະດໍາເນີນການສົ່ງ  
ທຸກໆຄັ້ງ ຕ້ອງໝັ້ນໃຈວ່າຂໍ້  
ມູນສົ່ງເງິນຖືກຕ້ອງ ເຊັ່ນ:

- ຊື່ ແລະ ນາມສະກຸນ
- ໝາຍເລກໂທລະສັບມິຖື  
ຫຼື ໝາຍເລກກະເປົາເງິນ
- ຈໍານວນເງິນ
- ປະເພດບໍລິການສົ່ງເງິນ

ຖ້າຖືກຕ້ອງແລ້ວ



➔ ກົດ **Confirm & Send Money** :  
ຍືນຍັນ ແລະ ສົ່ງເງິນ





# III. ການສົ່ງເງິນດ່ວນ MoneyGram.

## 3. Wallet : ກະເປົາເງິນ. (ຕໍ່)

12

**Transfer Successful : ການສົ່ງສໍາເລັດ ເມື່ອສໍາເລັດແລ້ວ ຈະມີບັນສົ່ງເງິນ ພ້ອມ ລາຍລະອຽດການສົ່ງ ເຊັ່ນ:**

- Transaction Complete : ສໍາເລັດທຸລະກໍາ
- Reference number : ໝາຍເລກອ້າງອີງ

★ ໝາຍເລກອ້າງອີງຮັບເງິນ ສາມາດນໍາເອົາ ໝາຍເລກອ້າງອີງໃຫ້ກັບຜູ້ຮັບເງິນເພື່ອ ໄປຮັບເງິນໄດ້

- Sender : ຜູ້ສົ່ງ
- Receiver : ຜູ້ຮັບ
- Method (Wallet) : ວິທີຮັບເງິນ (ເຂົ້າກະເປົາເງິນ)

**EXCHANGE & RECEIVING : ການແລກປ່ຽນ & ການຮັບເງິນ**

- You sent : ເງິນທີ່ທ່ານສົ່ງ
- Fees : ຄ່າທໍານຽມ
- Total debited : ລວມທີ່ຖືກຫັກ
- Exchange Rate : ອັດຕາແລກປ່ຽນ
- Receive Amount → ຈໍານວນເງິນທີ່ຜູ້ຮັບ ໄດ້ຮັບ

➔ ກິດ Done : ສໍາເລັດແລ້ວ

× 12 ການໂອນສໍາເລັດ

**MoneyGram**

transaction complete

**GHS 11,173.56**

Reference number  
**45269476**

Sender	SIVILAY BOUTSENGNGAM MR
Receiver	Scola Fidel
Method	ໂອນດຶງເຂົ້າບັນຊີ
Account	233265543343

**EXCHANGE & RECEIVING**

You sent	\$1,000.00
Fees	\$15.00
Total debited	\$1,015.00
Exchange Rate	1 USD = 11.173556 GHS
Receive Amount	<b>GHS 11,173.56</b>
Expected Delivery	0-1 Business Days

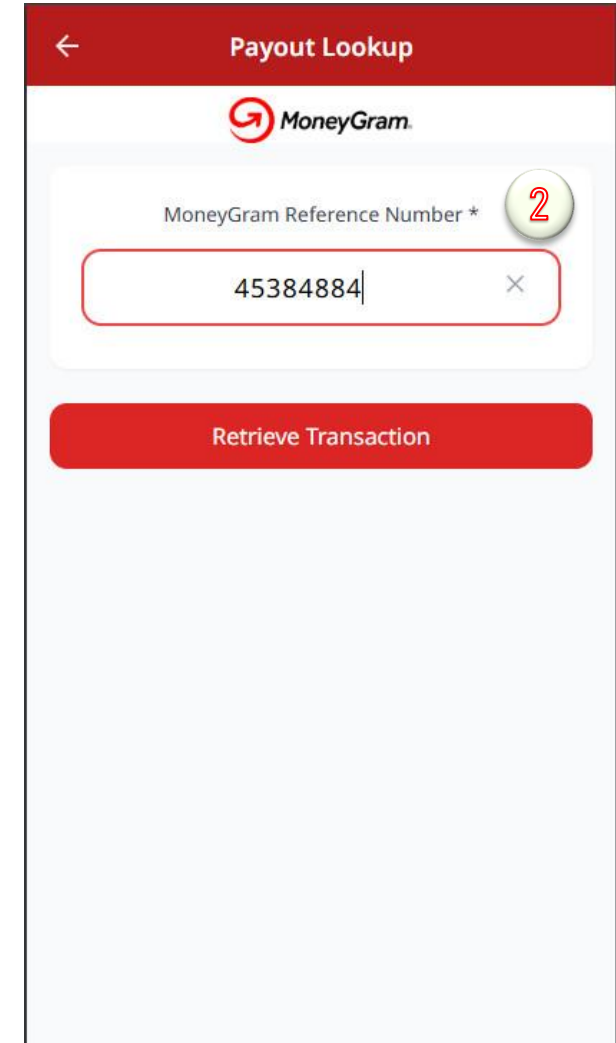
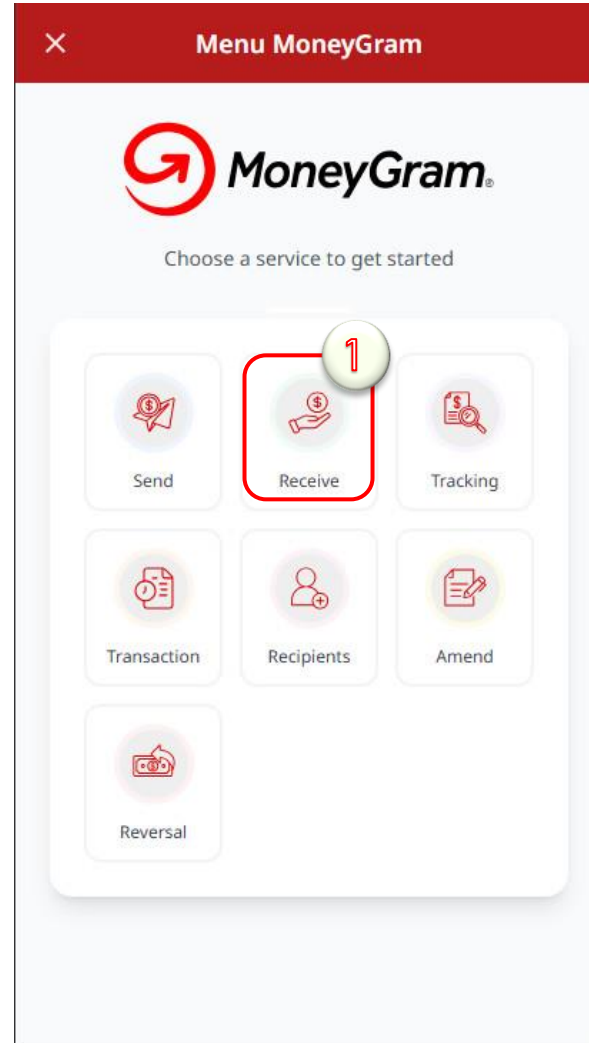
ສໍາເລັດແລ້ວ



# IV. ການຮັບເງິນດ່ວນ MoneyGram.

- 1 Receive : ຮັບເງິນ
- 2 ປ້ອນ MoneyGram Reference Number : ໝາຍເລກອ້າງອິງ

➔ **ກົດ Retrieve Transaction:**  
ດໍາເນີນທຸລະກໍາຮັບເງິນ





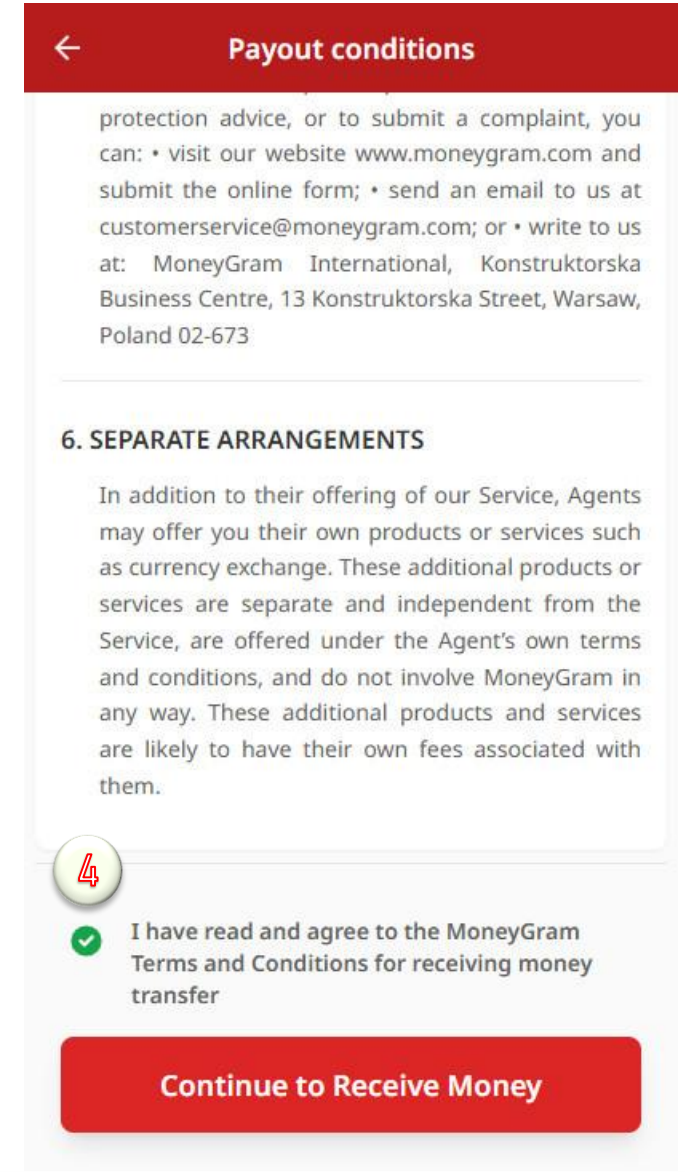
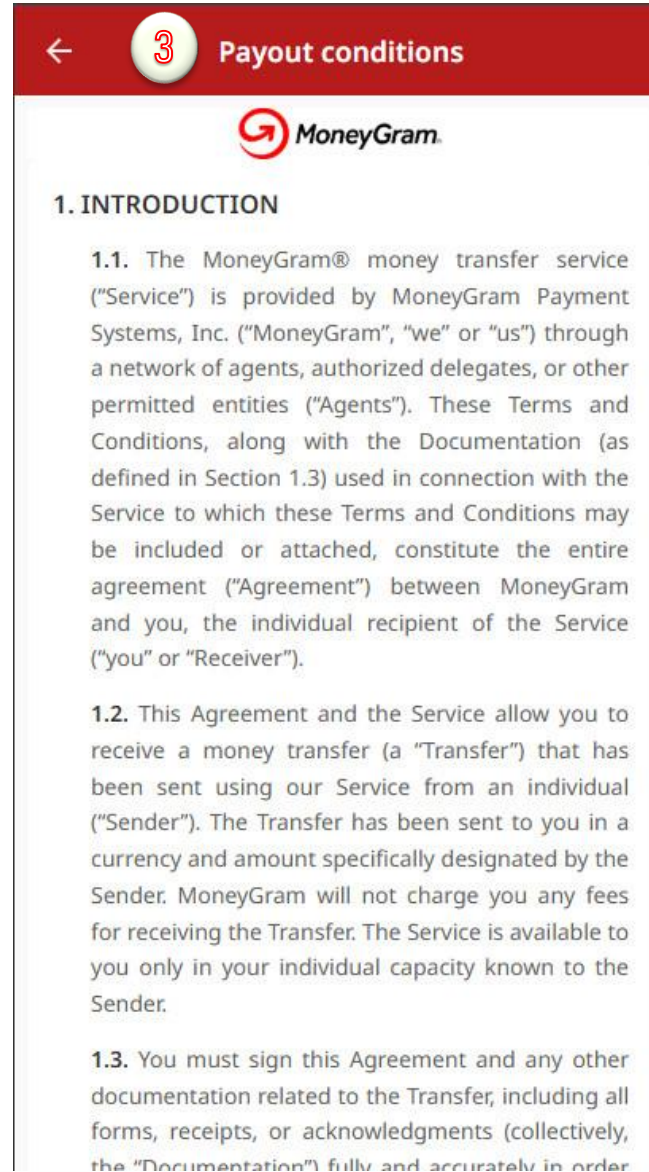
# IV. ການຮັບເງິນດ່ວນ MoneyGram. (ຕໍ່)

3 ອ່ານ Payout Condition : ເງື່ອນໄຂການຈ່າຍເງິນ

4 I have read and agree to the MoneyGram Terms and Conditions for receiving money transfer : ຂ້ອຍໄດ້ອ່ານ ແລະ ຍອມຮັບ ເງື່ອນໄຂ ແລະ ຂໍ້ກຳນົດຂອງ MoneyGram ໃນການຮັບເງິນ.

ກົດ  ໃຫ້ເປັນສີຂຽວ

➔ ກົດ Retrieve Transaction: ດາເນີນທຸລະກາຮັບເງິນ





# IV. ການຮັບເງິນດ່ວນ MoneyGram. (ຕໍ່)

- 5 ກວດ Payout Details : ລາຍລະອຽດການຮັບເງິນ
  - Reference Number : ໝາຍເລກອ້າງອີງ
  - Available : ພ້ອມຮັບ
  - Select Account : ເລືອກບັນຊີ
  - You will receive : ທ່ານຈະໄດ້ຮັບ
- TRANSACTION DETAILS : ລາຍລະອຽດທຸລະກຳ
  - Transaction Date : ວັນທີເຮັດທຸລະກຳ
  - Service Type : ປະເພດການບໍລິການ
- Sender & Receiver : ຜູ້ສົ່ງ & ຜູ້ຮັບ
  - Sender Name : ຊື່ຜູ້ສົ່ງ
  - Sender Country : ປະເທດຜູ້ສົ່ງ
  - Receiver Name : ຊື່ຜູ້ຮັບ
  - Destination Country : ປະເທດປາຍທາງ
- Send Amount & Fees : ຈຳນວນເງິນທີ່ສົ່ງ & ຄ່າທຳນຽມ
  - Principal Amount : ຈຳນວນເງິນຕົ້ນ
  - Transfer Fee : ຄ່າທຳນຽມ
  - Tax : ພາສີ
  - Total Paid : ລວມຈ່າຍ
- Receive Amount & Conversion : ຈຳນວນເງິນຮັບ & ການແລກເງິນ
  - Original Receive Amount : ຈຳນວນເງິນຮັບເດີມ
  - Net Receive Amount : ຈຳນວນເງິນຮັບສຸດທິ

➔ ກົດ Continue to Receive: ດຳເນີນທຸລະກຳຮັບເງິນ

**Payout Details**

5 MoneyGram

Reference Number  
45384884

Available

Select Account \*

USD 160-12-01-xxxxx046-001  
SIVILAY BOUTSENGNGAM MR

You will receive  
**105.00 USD**

**TRANSACTION DETAILS**

Reference Number 45384884  
Transaction Date 2/21/2026, 10:53:06 AM  
Service Type Cash Pickup

**SENDER & RECEIVER**

**Payout Details**

Transaction Date 2/21/2026, 10:53:06 AM  
Service Type Cash Pickup

**SENDER & RECEIVER**

Sender Name JOHN SMITH  
Sender Country USA  
Receiver Name SIVILAY BOUTSENGNGAM  
Destination Country LAO

**SEND AMOUNT & FEES**

Principal Amount 105.00 USD  
Transfer Fee 4.05 USD  
Tax 1.05 USD  
Total Paid 110.10 USD

**RECEIVE AMOUNT & CONVERSION**

Original Receive Amount 105.00 USD  
Net Receive Amount 105.00 USD

Continue to Receive



# IV. ການຮັບເງິນດ່ວນ MoneyGram. (ຕໍ່)

## ★ Receiver Information : ລາຍລະອຽດການຮັບເງິນ

### 6 Relationship to Sender : ຄວາມສໍາພັນກັບຜູ້ສົ່ງ

- Acquaintance : ຄົນຮູ້ຈັກ
- Family Member : ຄົນໃນຄອບຄົວ
- Close Friend : ໝູ່ສະນິດ
- Myself : ຕົນເອງ
- Colleague : ເພື່ອນຮ່ວມງານ

### 7 Purpose of Transaction : ຈຸດປະສົງຂອງທຸລະກຳ

- Education : ຄ່າຮຽນ
- Gift : ຂອງຂວັນ
- Bills : ຄ່າໃຊ້ຈ່າຍ / ບິນ
- Food : ຄ່າອາຫານ
- Medical Expenses : ຄ່າຮັກສາພະຍາບານ
- Personal Need/Expense : ຄ່າໃຊ້ສ່ວນຕົວ
- Transfer of Own Savings : ໂອນເງິນອອມຂອງຕົນເອງ

The screenshot shows the MoneyGram mobile app interface for the 'Receiver Information' step. At the top, there is a red header with a back arrow and the text 'Receiver Information'. Below this is the MoneyGram logo. The main form area has a title 'Receiver Information' and two dropdown menus. The first dropdown is labeled 'Relationship to Sender \*' and currently shows 'Family Member'. The second dropdown is labeled 'Purpose of Transaction \*' and currently shows 'Personal Need/Expense'. A red 'Continue' button is at the bottom of the form. Red circles with numbers '6' and '7' are overlaid on the dropdown menus, with arrows pointing to the corresponding lists on the right side of the slide.

- Select an option

  - Acquaintance
  - Family Member
  - Close Friend
  - Myself
  - Colleague

Select an option

  - Education
  - Gift
  - Bills
  - Food
  - Medical Expenses
  - Personal Need/Expense
  - Transfer of Own Savings



# IV. ການຮັບເງິນດ່ວນ MoneyGram. (ຕໍ່)

## 8 Payout Summary : ສະຫຼຸບການຮັບເງິນ ກວດເບິ່ງຄວາມຖືກຕ້ອງຄືນ

### Transaction Details : ລາຍລະອຽດທຸລະກຳ

Reference Number : ເລກອ້າງອີງ

Transaction Date : ວັນທີເຮັດທຸລະກຳ:

Service Type: Cash Pickup ປະເພດບໍລິການ: ຮັບເງິນສິດ

### Sender & Receiver : ຜູ້ສົ່ງ ແລະ ຜູ້ຮັບ

Sender Name : ຊື່ຜູ້ສົ່ງ

Sender Country : ປະເທດຜູ້ໂອນ

Receiver Name : ຊື່ຜູ້ຮັບ

Destination Country : ປະເທດປາຍທາງ

Relationship to Sender : ຄວາມສຳພັນກັບຜູ້ສົ່ງ

Purpose of Transaction : ຈຸດປະສົງການສົ່ງ

### Send Amount & Fees : ຈຳນວນເງິນສົ່ງ ແລະ ຄ່າທຳນຽມ

Principal Amount : ຈຳນວນເງິນຕົ້ນ

Transfer Fee : ຄ່າທຳນຽມ

Tax : ອາກອນ

Total Paid : ລວມຈ່າຍທັງໝົດ

### Receive Amount & Exchange : ຈຳນວນເງິນທີ່ຮັບ ແລະ ອັດຕາແລກປ່ຽນ

Principal Amount : ຈຳນວນເງິນຕົ້ນ

You will receive : ທ່ານຈະໄດ້ຮັບ

➔ **ກົດ Confirm and Receive Money : ຢືນຢັນ ແລະ ຮັບເງິນ**

**Payout Summary**

Ready to Receive  
**105.00 USD**

Reference: 45384884

**TRANSACTION DETAILS**

Reference Number	45384884
Transaction Date	2/21/2026, 10:53:06 AM
Service Type	Cash Pickup

**SENDER & RECEIVER**

Sender Name	JOHN SMITH
Sender Country	USA
Receiver Name	SIVILAY BOUTSENGGAM
Destination Country	LAO
Relationship to Sender	Family Member
Purpose of Transaction	Personal Need/Expense

**SEND AMOUNT & FEES**

Principal Amount	105.00 USD
Transfer Fee	4.05 USD
Tax	1.05 USD
<b>Total Paid</b>	<b>110.10 USD</b>

**Payout Summary**

**SENDER & RECEIVER**

Sender Name	JOHN SMITH
Sender Country	USA
Receiver Name	SIVILAY BOUTSENGGAM
Destination Country	LAO
Relationship to Sender	Family Member
Purpose of Transaction	Personal Need/Expense

**SEND AMOUNT & FEES**

Principal Amount	105.00 USD
Transfer Fee	4.05 USD
Tax	1.05 USD
<b>Total Paid</b>	<b>110.10 USD</b>

**RECEIVE AMOUNT & EXCHANGE**

Principal Amount	105.00 USD
<b>You will receive</b>	<b>105.00 USD</b>

**Confirm and Receive Money**

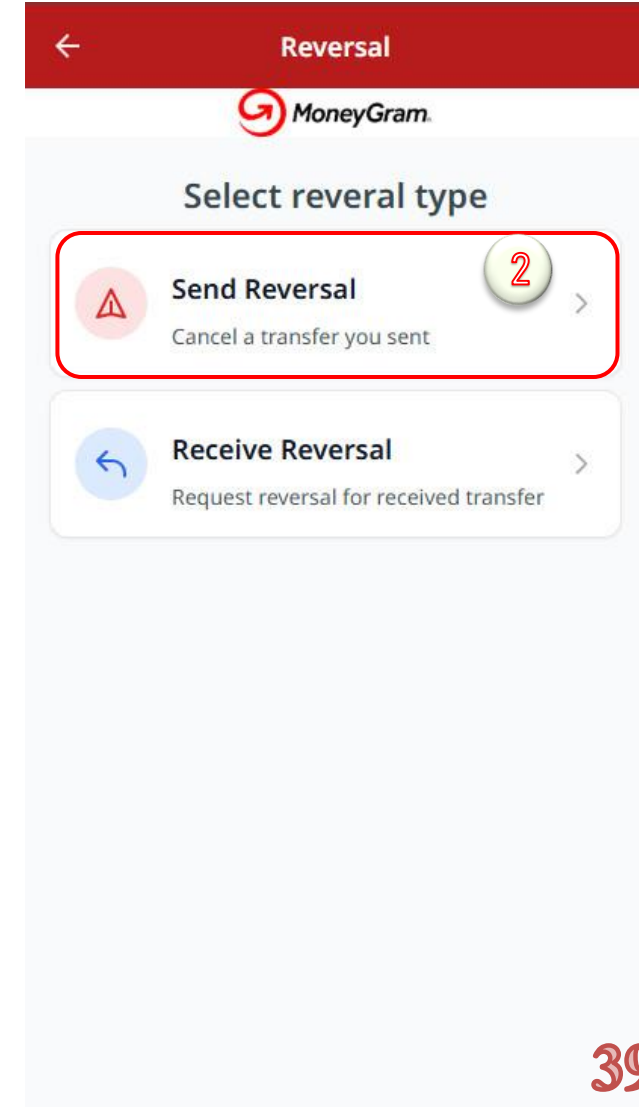
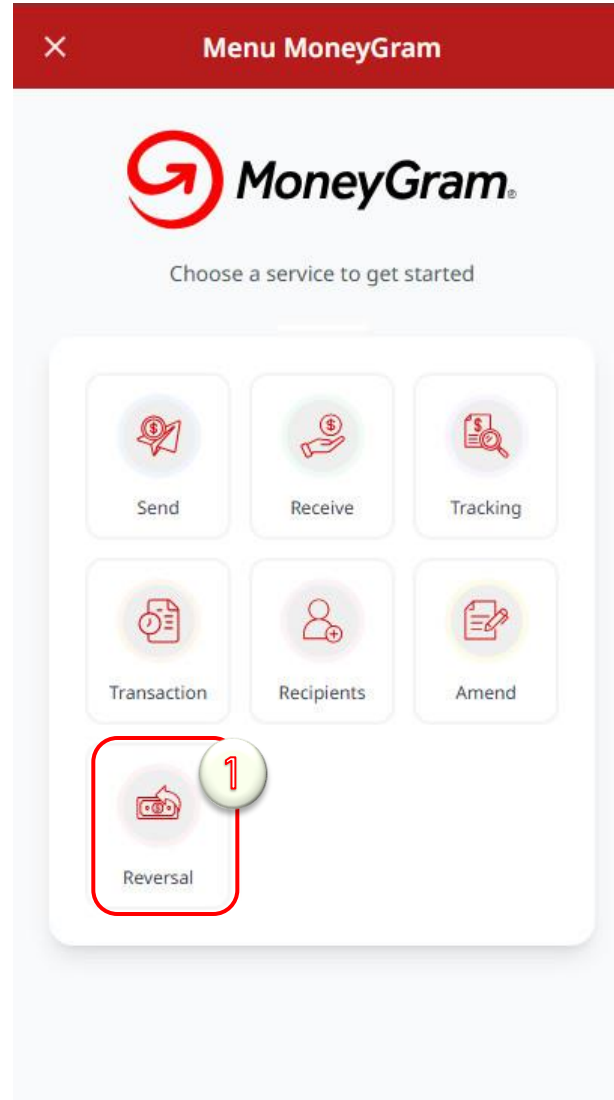


# V. ການຍົກເລີກລາຍການ MoneyGram.

## 5.1 Send Reversal : ຍົກເລີກລາຍການສົ່ງເງິນ.

ການຍົກເລີກລາຍການສົ່ງແມ່ນລາຍການທີ່ຜູ້ສົ່ງຂໍຍົກເລີກລາຍການເຊັ່ນ: ປ່ຽນໃຈຍົກເລີກ, ລາຍການທີ່ບໍ່ສາມາດຮັບເງິນໄດ້ ແລະ ອື່ນໆ...

- 1 ເລືອກ Reversal : ການຍົກເລີກ
- 2 ເລືອກ Send Reversal : ການຍົກເລີກລາຍການສົ່ງ





# V. ການຍົກເລີກລາຍການ MoneyGram.

## 5.1 Send Reversal : ຍົກເລີກລາຍການສົ່ງເງິນ. (ຕໍ່)

- 3 ປ້ອນ Reference Number : ປ້ອນໝາກເລກອ້າງອີງ
- 4 Reason for Reversal : ເຫດຜົນການຍົກເລີກ
  - No Receive Location : ບໍ່ມີສະຖານທີ່ຮັບເງິນ
  - Wrong Transfer Service : ເລືອກບໍລິການໂອນເງິນຜິດ
  - Missing Test Question : ຂາດຄໍາຖາມຄວາມປອດໄພ
  - Send/Receive/Amt Wrong: ຂໍ້ມູນສົ່ງ/ຮັບ/ຈໍານວນເງິນຜິດ
  - MG Plus was not entered : ບໍ່ໄດ້ໃສ່ MG Plus
  - Agent Technical Issue : ບັນຫາທາງເຕັກນິກຈາກຕົວແທນ
  - Customer Changed Mind : ລູກຄ້າປ່ຽນໃຈ
  - Duplicate Transaction : ທຸລະກຳຊ້າ
  - Failure to pickup funds : ບໍ່ສາມາດໄປຮັບເງິນໄດ້
  - Payout issue at rec : ບັນຫາໃນການຮັບເງິນ
  - ST/Country Restriction : ຂໍ້ຈຳກັດປະເທດ/ລະບຽບ
  - Should Be EP : ຄວນເປັນ EP
  - Wrong Country : ຜິດປະເທດ
  - Wrong Currency : ຜິດສະກຸນເງິນ
  - Wrong state : ຜິດລັດ/ ຜິດແຂວງ
- 5 Search Transfer : ຄົ້ນຫາການສົ່ງເງິນ

ຍົກເລີກການສົ່ງ

MoneyGram

Reference Number \* 3  
81912621 ✓

Reason for Reversal \* 4  
Select a reason

Select a reason

- No Receive Location
- Wrong Transfer Service
- Missing Test Question
- Send/Receive/Amt Wrong
- MG Plus was not entered
- Agent Technical Issue
- Customer Changed Mind
- Duplicate Transaction
- Failure to pickup funds
- Payout issue at rec
- ST/Country Restriction
- Should Be EP
- Wrong Country
- Wrong Currency
- Wrong state

ຍົກເລີກການສົ່ງ

MoneyGram

Reference Number \*  
81912621 ✓

Reason for Reversal \*  
No Receive Location

Search Transfer 5

TRANSACTION DETAILS

Reference	81912621
Status	AVAILABLE
Service	ຮັບເງິນສົດ
Route	LAO -> VNM

AMOUNT & FEES

Send Amount	\$100.00
Fees Paid	\$15.00
Total Paid	\$115.00



# V. ການຍົກເລີກລາຍການ MoneyGram.

## 5.1 Send Reversal : ຍົກເລີກລາຍການສົ່ງເງິນ. (ຕໍ່)

6 ກວດຄືນລາຍລະອຽດທຸລະກຳຍົກເລີກ

7 ກົດ Confirm Reversal : ຍືນຍັນການຍົກເລີກ.

8 Are you sure you want to reverse this transfer? ທ່ານແນ່ໃຈບໍ່ວ່າຕ້ອງການຍົກເລີກ?

ກົດ Yes : ແມ່ນ

9 Reversal request has been submitted successfully. Please wait while our staff review and process.

ຄຳຂໍຄືນເງິນໄດ້ສົ່ງສຳເລັດແລ້ວ. ກະລຸນາລໍຖ້າ ໃນຂະນະທີ່ພະນັກງານກຳລັງກວດສອບ ແລະ ດຳເນີນການ.

ກົດ OK : ຕົກລົງ

← ຍົກເລີກການສົ່ງ

6 TRANSACTION DETAILS

Reference 81912621  
 Status AVAILABLE  
 Service ຮັບເງິນສົດ  
 Route LAO → VNM

AMOUNT & FEES

Send Amount \$100.00  
 Fees Paid \$15.00  
 Total Paid \$115.00

Total Refund \$115.00

SENDER & RECEIVER

Sender Name SOUVANNA SONETHALY  
 Receiver Name TONY MAKEO

REVERSAL REASON

Selected Reason No Receive Location

7 Confirm Reversal



Are you sure you want to reverse this transfer

No

8 Yes



Reversal request has been submitted successfully. Please wait while our staff review and process

9 OK



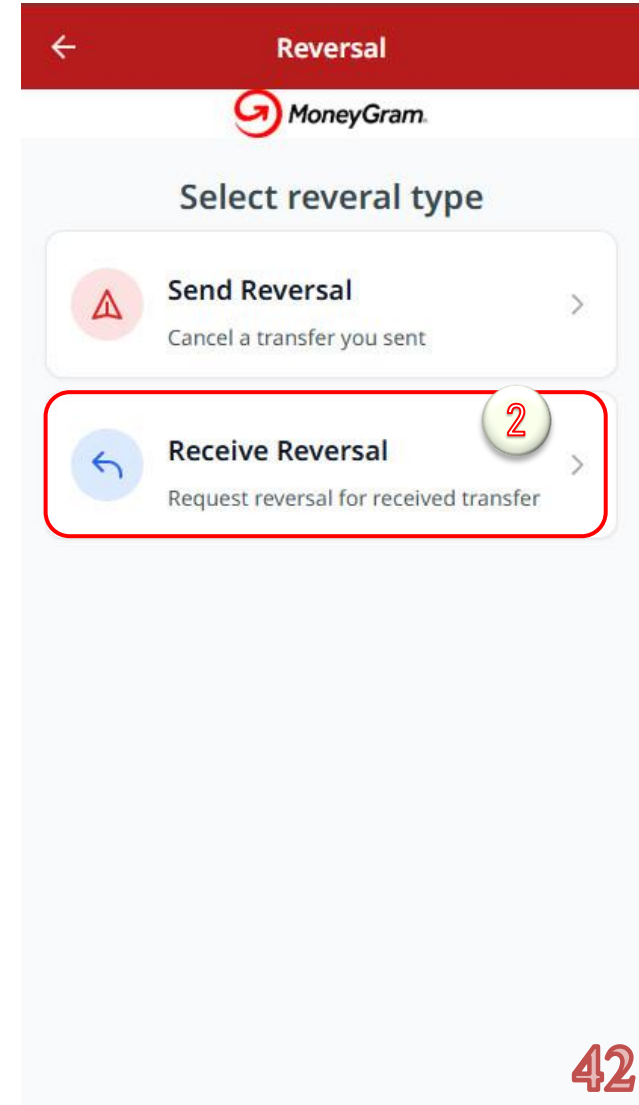
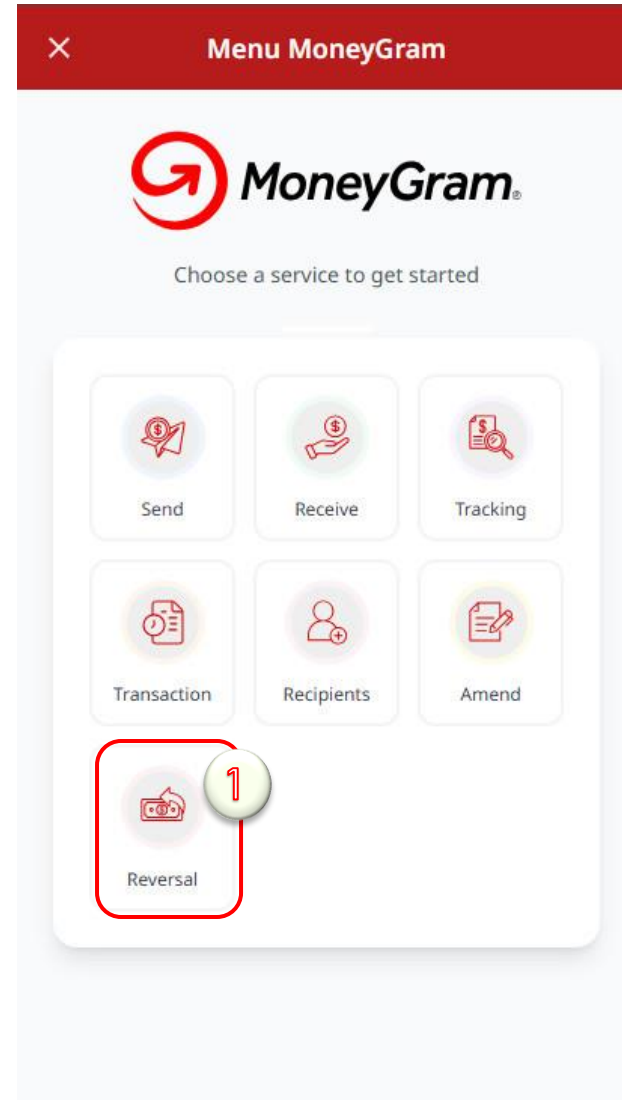
# V. ການຍົກເລີກລາຍການ MoneyGram.

## 5.2. Receive Reversal : ຍົກເລີກລາຍການຮັບເງິນ.

ການຍົກເລີກລາຍການຮັບແມ່ນລາຍການທີ່ຜູ້ຮັບຂໍຍົກເລີກລາຍການເຊັ່ນ: ຈຳນວນເງິນບໍ່ຖືກຕ້ອງ ແລະ ອື່ນໆ...

1 ເລືອກ Reversal : ການຍົກເລີກ

2 ເລືອກ Receive Reversal : ການຍົກເລີກລາຍການຮັບ



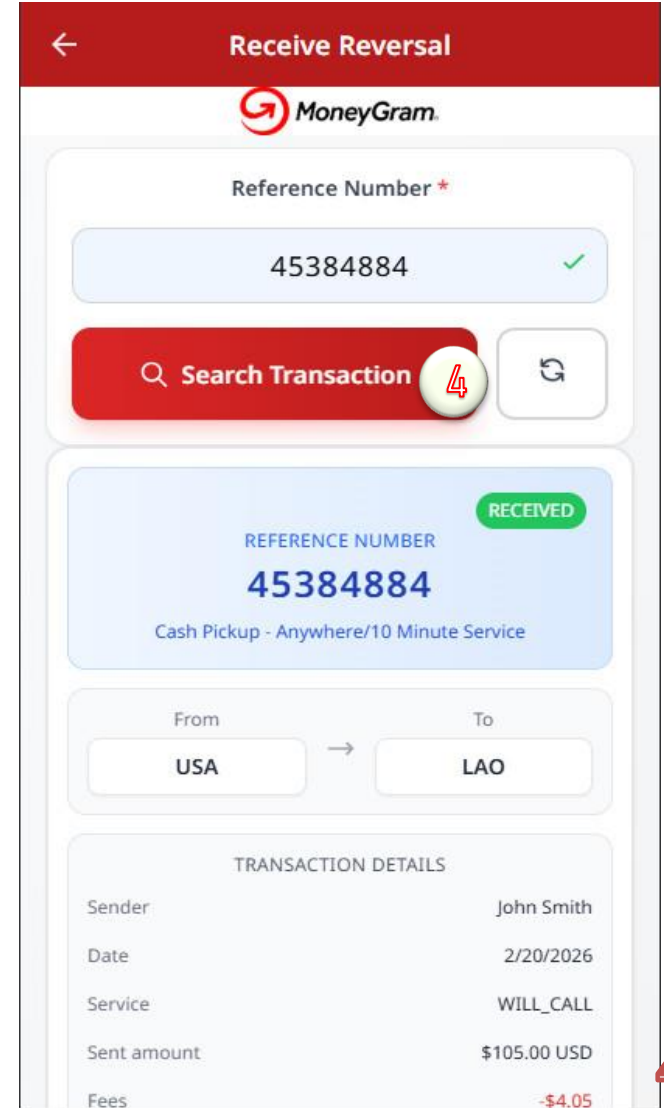
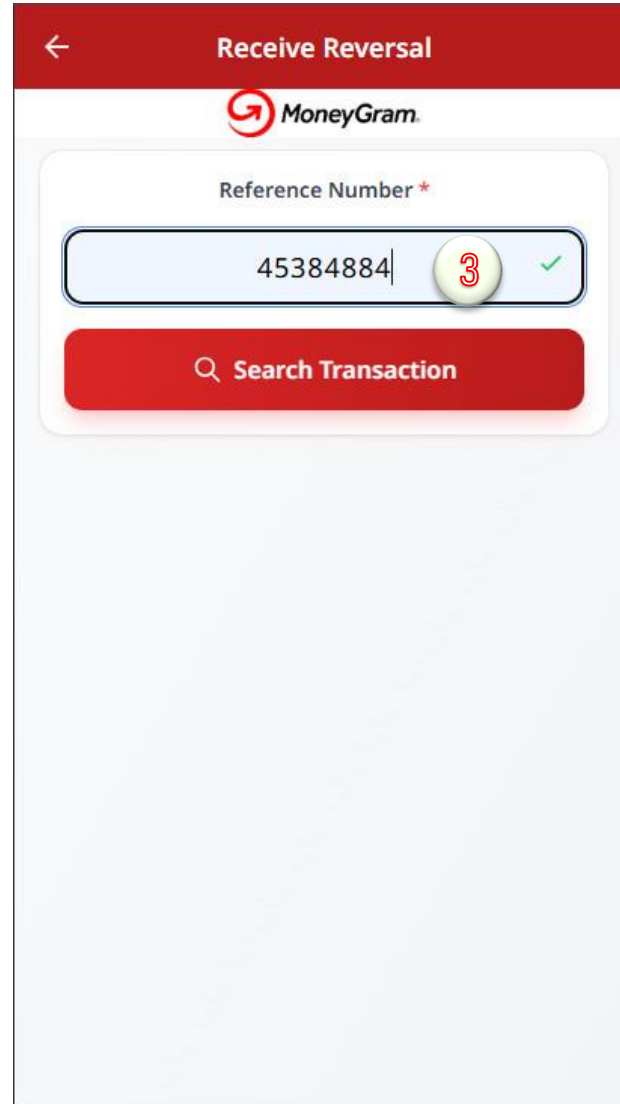


# V. ການຍົກເລີກລາຍການ MoneyGram.

## 5.2. Receive Reversal : ຍົກເລີກລາຍການຮັບເງິນ. (ຕໍ່)

3 ປ້ອນ Reference Number : ປ້ອນໝາກເລກອ້າງອີງ

4 Search Transfer : ຄົ້ນຫາການຮັບເງິນ



REFERENCE NUMBER  
**45384884**  
Cash Pickup - Anywhere/10 Minute Service

From → To  
USA → LAO

TRANSACTION DETAILS	
Sender	John Smith
Date	2/20/2026
Service	WILL_CALL
Sent amount	\$105.00 USD
Fees	-\$4.05



# V. ການຍົກເລີກລາຍການ MoneyGram.

## 5.2. Receive Reversal : ຍົກເລີກລາຍການຮັບເງິນ. (ຕໍ່)

### 5 Reason for Reversal : ເຫດຜົນການຍົກເລີກ

- Agent is out of checks : ຕົວແທນເງິນບໍ່ພຽງພໍໃນການຈ່າຍ
- Agent Technical Issue : ມີບັນຫາທາງເຕັກນິກຂອງຕົວແທນ
- Customer changed mind : ລູກຄ້າປ່ຽນໃຈ
- No ID/Wrong ID/Etc. : ບໍ່ມີເອກະສານຢັ້ງຢືນຕົວຕົນ / ເອກະສານຢັ້ງຢືນຕົວຕົນບໍ່ຖືກຕ້ອງ / ອື່ນໆ
- Wrong Transaction : ທຸລະກຳບໍ່ຖືກຕ້ອງ

### 6 ກົດ Confirm Reversal : ຍືນຢັນການຍົກເລີກ

← Receive Reversal  
45384884  
Cash Pickup - Anywhere/10 Minute Service

From USA → To LAO

TRANSACTION DETAILS

Sender	John Smith
Date	2/20/2026
Service	WILL_CALL
Sent amount	\$105.00 USD
Fees	-\$4.05
Receiver	Sivilay Boutsengngam
Receive amount	\$105.00 USD

Select Reversal Reason \*

Choose a reason... 5

- Choose a reason...
- Agent is out of checks
- Agent Technical Issue
- Cust wants cash not check
- No ID/Wrong ID/Etc.
- Wrong Transaction

← Receive Reversal  
45384884  
Cash Pickup - Anywhere/10 Minute Service

From USA → To LAO

TRANSACTION DETAILS

Sender	John Smith
Date	2/20/2026
Service	WILL_CALL
Sent amount	\$105.00 USD
Fees	-\$4.05
Receiver	Sivilay Boutsengngam
Receive amount	\$105.00 USD

Select Reversal Reason \*

No ID/Wrong ID/Etc.

Confirm Reversal



# V. ການຍົກເລີກລາຍການ MoneyGram.

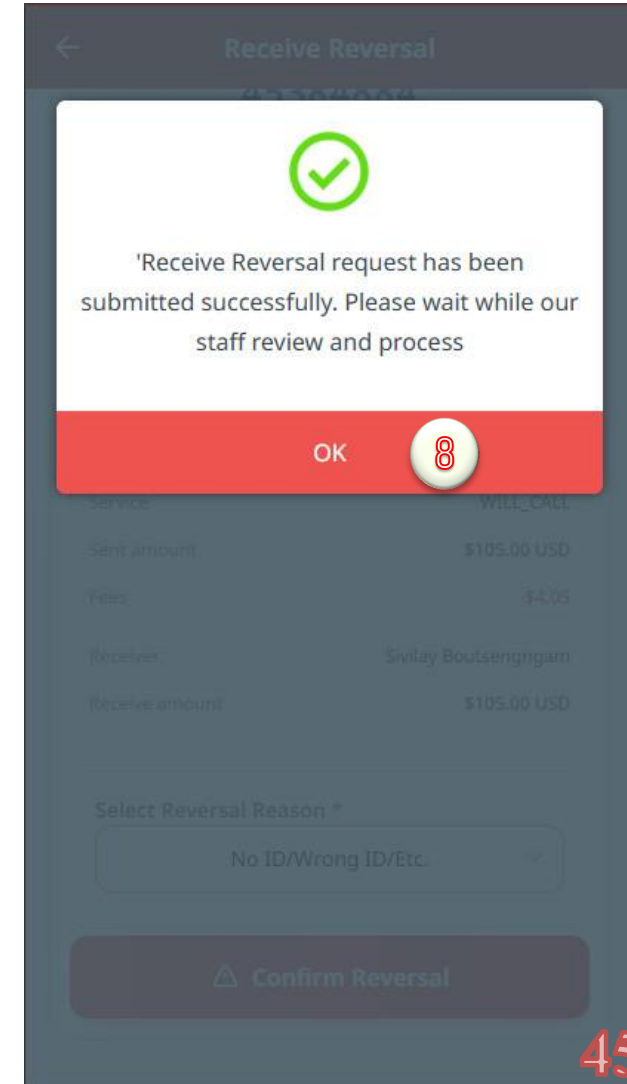
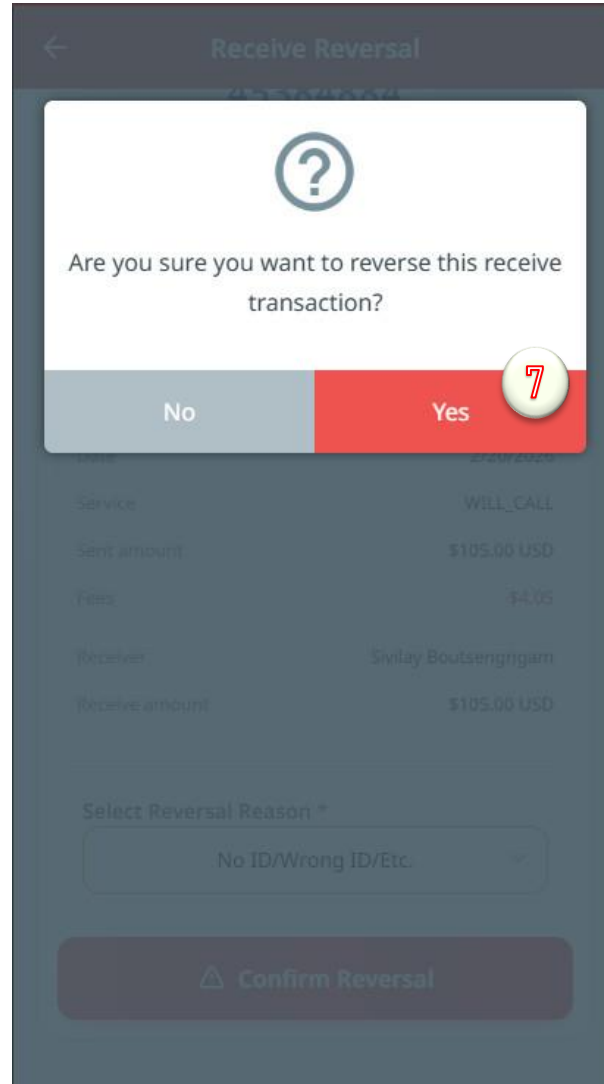
## 5.2. Receive Reversal : ຍົກເລີກລາຍການຮັບເງິນ. (ຕໍ່)

**7 Are you sure you want to reverse this receive transaction?  
ທ່ານແນ່ໃຈບໍ່ວ່າຈະຄືນເງິນທຸລະກຳການຮັບນີ້?**

**ກົດ Yes : ແມ່ນ**

**8 Receive Reversal request has been submitted successfully. Please wait while our staff review and process.  
ການຂໍຍົກເລີກລາຍການຮັບເງິນໄດ້ສິ່ງສຳເລັດແລ້ວ. ກະລຸນາລໍຖ້າ ໃນຂະນະທີ່ພະນັກງານກຳລັງກວດສອບ ແລະ ດຳເນີນການ.**

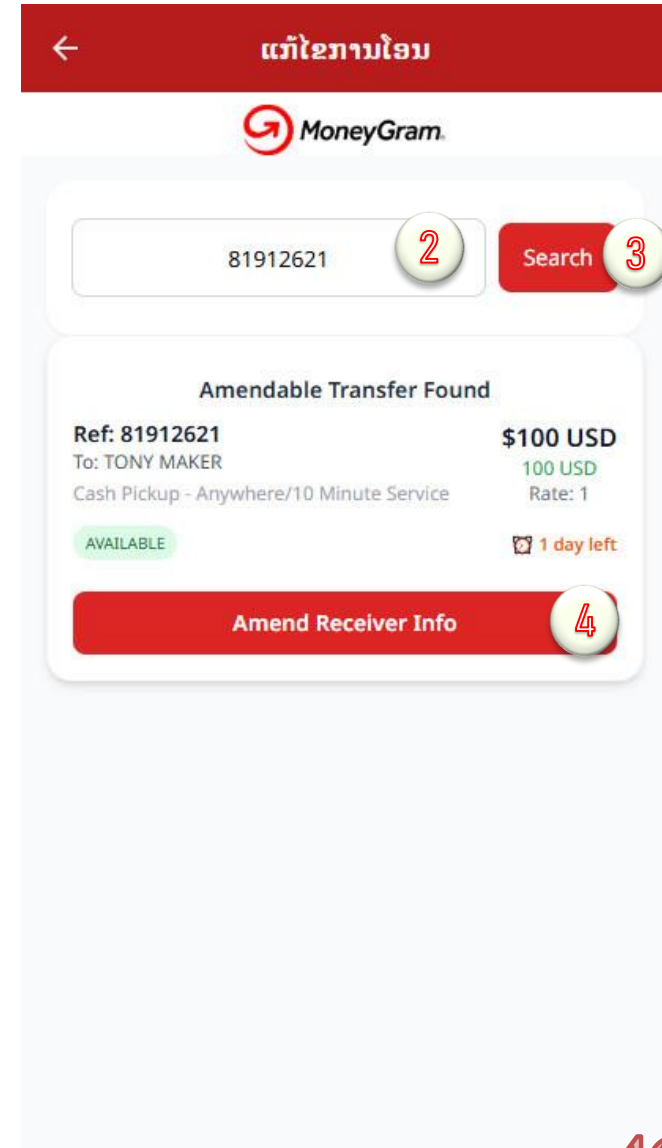
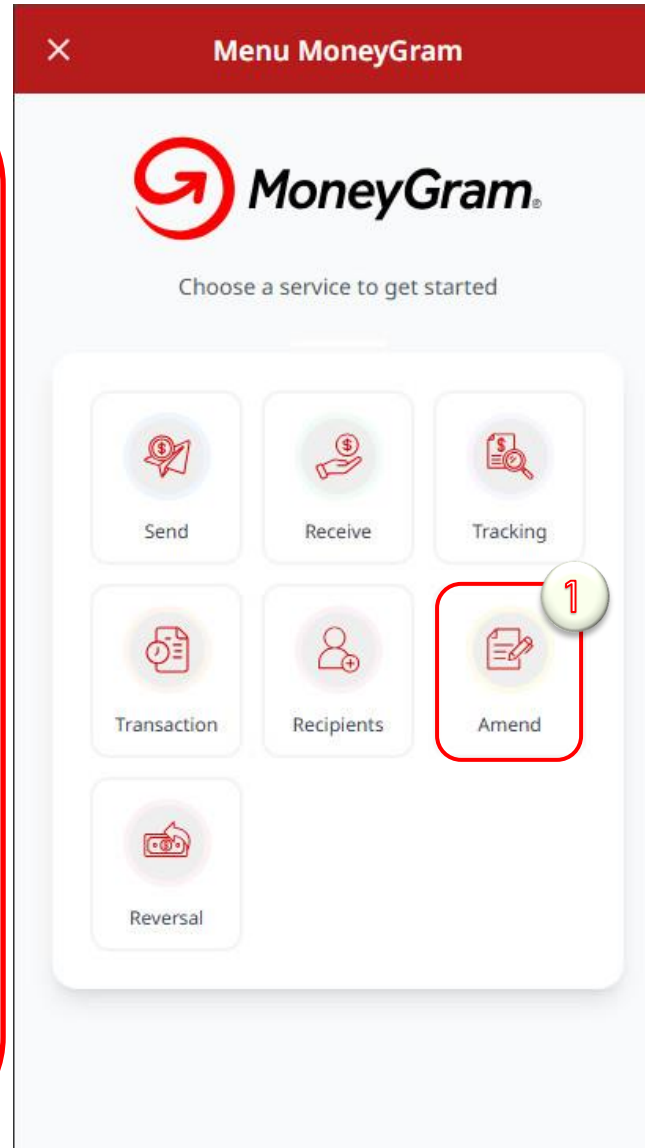
**ກົດ OK : ຕົກລົງ**





# VI. Amend : ການດັດແກ້ລາຍການສົ່ງ MoneyGram.

- 1 Amend : ດັດແກ້ລາຍການ ການດັດແກ້ລາຍການແມ່ນສາມາດນຳໃຊ້ໄດ້ ສະເພາະລາຍການສົ່ງເງິນເທົ່ານັ້ນ, ນຳໃຊ້ໃນການ ແກ້ໄຂການສະກົດຊື່ ຫຼື ນາມສະກຸນຜູ້ຮັບ ເຊິ່ງຈະບໍ່ ສາມາດແກ້ໄຂໂດຍປ່ຽນຊື່ ແລະ ນາມສະກຸນທັງ ໝົດໄດ້.
- 2 ປ້ອນ Reference Number : ປ້ອນໝາກເລກອ້າງອິງ
- 3 ກົດ Search : ຄົ້ນຫາ
- 4 ກົດ Amend Receiver Info : ແກ້ໄຂຂໍ້ມູນຜູ້ ຮັບ





# VI. Amend : ການດັດແກ້ລາຍການສົ່ງ MoneyGram. (ຕໍ່)

- 6 Receiver Name Information : ຂໍ້ມູນຊື່ຜູ້ຮັບ
  - First Name : ຊື່
  - Last Name : ນາມສະກຸນ
- 7 ກົດ Submit Amendment : ສົ່ງຄໍາຂໍແກ້ໄຂ
- 8 Amendment request has been submitted successfully. Please wait while our staff review and process.  
ການຂໍແກ້ໄຂໄດ້ສົ່ງສໍາເລັດແລ້ວ. ກະລຸນາລໍຖ້າໃນຂະນະທີ່ພະນັກງານກຳລັງກວດສອບ ແລະ ດໍາເນີນການ.  
  
ກົດ OK : ຕົກລົງ

← ລາຍລະອຽດການແກ້ໄຂ

Receiver Amendment Only

Reference: 81912621  
 Status: AVAILABLE  
 Amount: \$100 USD  
 Service: Cash Pickup - Anywhere/10 Minute Service  
 Receiver: TONY MAKER

Receiver Name Information Modified 6

First Name \*  
TONY

Last Name \*  
MAKEO

✓ Submit Amendment 7

← ລາຍລະອຽດການແກ້ໄຂ

Amendment request has been submitted successfully. Please wait while our staff review and process

OK 8

First Name \*  
TONY

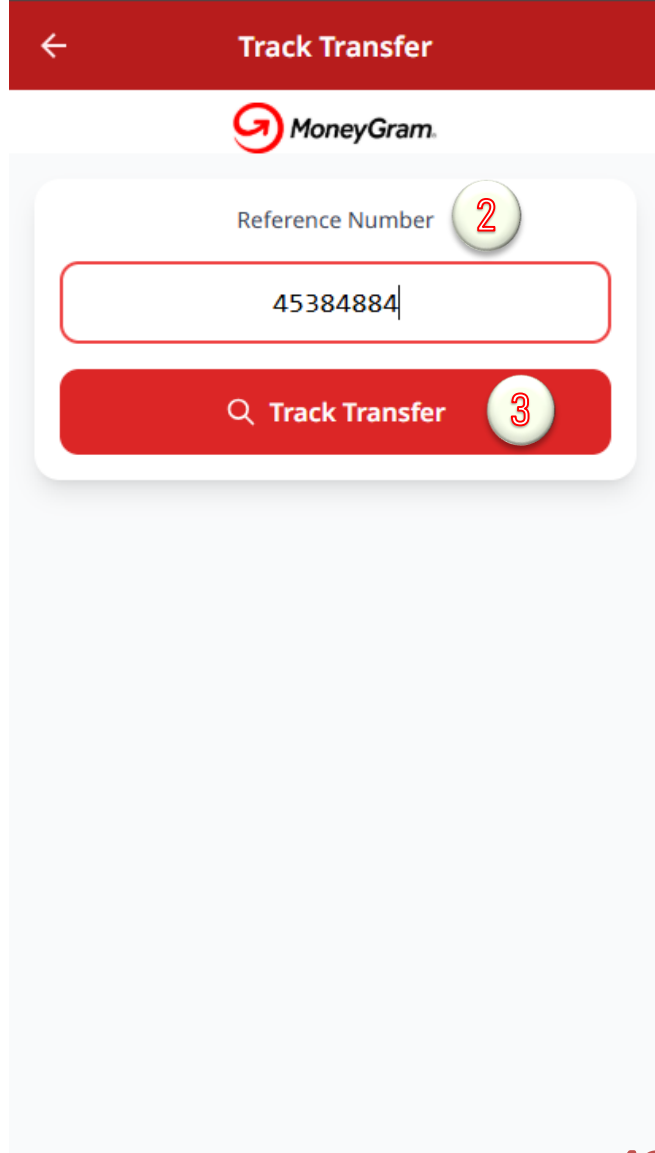
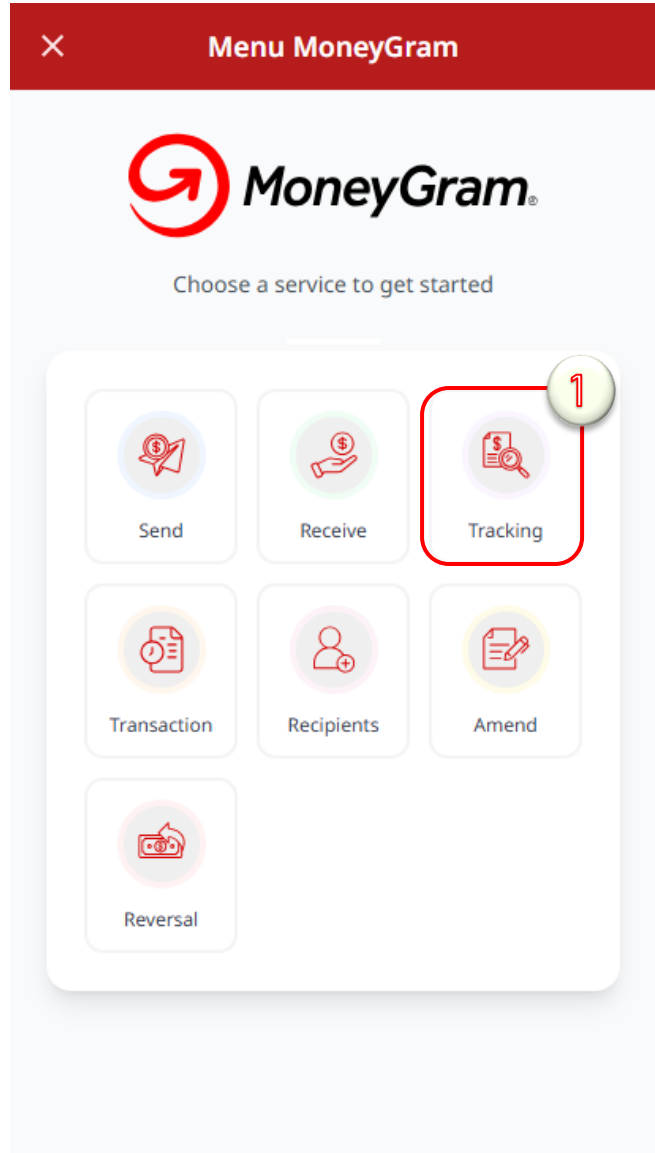
Last Name \*  
MAKEO

✓ Submit Amendment



# VII. Tracking : ການຕິດຕາມລາຍການ MoneyGram.

- 1 **Tracking : ການຕິດຕາມລາຍການ**  
ການຕິດຕາມລາຍການແມ່ນການກວດເບິ່ງສະຖານະລາຍການດັ່ງກ່າວວ່າຢູ່ໃນສະຖານະໃດເຊັ່ນ: ສາມາດຮັບໄດ້, ຮັບເງິນແລ້ວ, ລະຫັດລາຍການບໍ່ຖືກຕ້ອງ...
- 2 **ປ້ອນ Reference Number : ປ້ອນໝາກເລກອ້າງອີງ**
- 3 **ກົດ Track Transfer : ຕິດຕາມລາຍການໂອນ**





# VII. Tracking : ການຕິດຕາມລາຍການ MoneyGram. (ຕໍ່)

## ★ Tracking Details: ລາຍລະອຽດການຕິດຕາມ

1 Available for Pickup : ພ້ອມໃຫ້ຮັບເງິນ

2 RECEIVED : ຮັບເງິນແລ້ວ

3 Invalid reference number, please contact sender : ເລກອ້າງອີງບໍ່ຖືກຕ້ອງ, ກະລຸນາຕິດຕໍ່ຜູ້ສົ່ງ

4 You are not authorized to track this transaction. Only the sender or receiver can track this transfer: ທ່ານບໍ່ມີສິດຕິດຕາມທຸລະກຳນີ້. ມີແຕ່ຜູ້ສົ່ງ ຫຼື ຜູ້ຮັບເທົ່ານັ້ນທີ່ສາມາດຕິດຕາມໄດ້

Tracking Details

MoneyGram.

Reference number  
#45384884

Available for Pickup

Send Amount \$105.00 + \$4.05 fee	Receive Amount \$105.00 FX rate: 1
---	--

Sender: John Smith  
Receiver: Sivilay Boutsengngam  
From: USA  
To: LAO  
Service: Cash Pickup - Anywhere/10 Minute Service  
Send Date: Feb 20, 2026, 09:53 PM  
Total Paid: \$110.10

Amend Transfer

Track Another Back to Menu

Tracking Details

MoneyGram.

Reference number  
#83829285

RECEIVED

Send Amount \$175.00 + \$4.75 fee	Receive Amount \$175.00 FX rate: 1
---	--

Sender: John Smith  
Receiver: Sivilay Boutsengngam  
From: USA  
To: LAO  
Service: Cash Pickup - Anywhere/10 Minute Service  
Send Date: Feb 20, 2026, 09:53 PM  
Total Paid: \$181.50

Track Another Back to Menu

Track Transfer

MoneyGram.

Reference Number  
77010913

[category:IP-20000] Invalid reference number, please contact sender

Track Transfer

Track Transfer

MoneyGram.

Reference Number  
89367812

You are not authorized to track this transaction. Only the sender or receiver can track this transfer.

Track Transfer



# VIII. Transaction : ປະຫວັດທຸລະກຳ MoneyGram.

- 1 Transaction : ປະຫວັດທຸລະກຳ. ປະຫວັດທຸລະກຳແມ່ນນຳໃຊ້ໃນການເປັນລາຍການເຄື່ອນໄຫວ MoneyGram ທີ່ສຳເລັດແລ້ວບໍ່ວ່າຈະເປັນລາຍການສົ່ງ ຫຼື ລາຍການຮັບ.
- 2 Transaction History : ລາຍການປະຫວັດທຸລະກຳ.

